OHIP

Practitioner Care Statistics

1981-82 (PRE-AUDIT)

Ministry of Health
Ontario
Ministère de la Santé

85-0382/

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INTRODUCTION

This report highlights medical activities of the Ontario Health Insurance Plan during fiscal 1981/82.

The various trends in respect of enrolment, claims paid and income received are presented, analyzed and commented upon.

An historical comparison of OHIP operations for fiscals 1976/77, 1977/78, 1978/79, 1979/80 and 1980/81 is also shown.

The financial data contained in this report is the most recent available, but it is based on pre-audit figures and hence may be subject to slight amendment.

This report is divided into three parts:

Part I - Highlights and Statistical Summary of OHIP Practitioner Activities Fiscal 1981/82

Part II - Statistical Tabulations April 1978 to March 1982

Part III - Historical Comparison of OHIP Practitioner Activities April 1976 to March 1981

PART I

HIGHLIGHTS AND STATISTICAL SUMMARY

OF

OHIP PRACTITIONER ACTIVITIES

FISCAL 1981/82

HIGHLIGHTS - FISCAL 1981/82

Payments

Payments during fiscal 1981/82 for insured services totalled $1,543.0 million, a net increase of 15.6% compared with fiscal 1980/81

The 15.6% increase arises from

- an effective price increase	13.12%
- a population increase	0.60%
- a residual increase (consisting of (increase in physician supply and use)	1.56%

During fiscal 1981/82, $1,543.0 million or 97.2% of the Health Insurance Transfer Payment Approved Appropriation of $1,588.2 was expended.

Distribution of Payments

As illustrated in Figure I, on page 7, the distribution of claims payments by service type during fiscal 1981/82 was medical 90.3%; dental 0.4%; optometric 1.6%; chiropractic 2.4%; physiotherapy 0.7%; chiropody 0.2%. Special payment arrangements (physician salaries, health centres, V.D. clinics, physicians in T.B. sanatoria, adjustments and out of province hospital services) amounted to 4.4%. This followed a similar pattern to that experienced in 1980/81.

Number of Claims Paid

Of the $1,543.0 million, $1,476.9 million represents the payment of 65.4 million claims (fee-for-service), which were generated at the rate of 7.61 claims per insured participant, compared with 64.5 million claims generated at the rate of 7.55 claims during fiscal 1980/81.

Average Cost Per Claim

Following is a comparison of the average cost per claim by type of service for fiscals 1981/82 and 1980/81.

Type of Service	Average Cost Per Claim* Fiscal 1981/82	Fiscal 1980/81	Increase (Decrease)
	$	$	%
Medical	22.98	20.03	14.7
Dental	157.73	152.10	3.7
Optometric	18.30	18.63	(1.8)
Chiropractic	14.75	13.04	13.1
Osteopathic	11.58	10.20	13.5
Chiropody	7.98	6.50	22.8
Physiotherapy	41.61	41.96	(0.8)
All Services	22.60	19.77	14.3

* Dependent on the number of services contained on each claim. (e.g. medical 2.2, physiotherapy 6.4 services per claim).

HIGHLIGHTS - FISCAL 1981/82 (Cont'd)

Enrolment

On March 31, 1982, 4,172,414 certificates were in force. The number of single and family certificates increased by 57,999 and 40,518 respectively, resulting in a net increase of 98,517 in fiscal 1981/82.

Figure II, on page 8, indicates the participant distribution and the payment distribution for the various enrolment categories.

Per Capita Cost

Average per capita costs for all payments were as follows:

Type of Service	Average Per Capita Cost		
	Fiscal 1981/82	Fiscal 1980/81	Increase (Decrease)
	$	$	%
Medical*	165.57	143.13	15.7
Dental	0.68	0.63	7.9
Optometric	2.91	2.52	15.5
Chiropractic	4.29	3.83	12.0
Osteopathic	0.05	0.05	-
Chiropody	0.44	0.40	10.0
Physiotherapy	1.18	1.16	1.7
Out-of-Province Hospital Services	4.47	4.52	(1.1)
All Services	179.59	156.24	14.9

* Includes physicians salaries, capitation, V.D. clinics, T.B. sanatoria and adjustments.

Mode of Payment

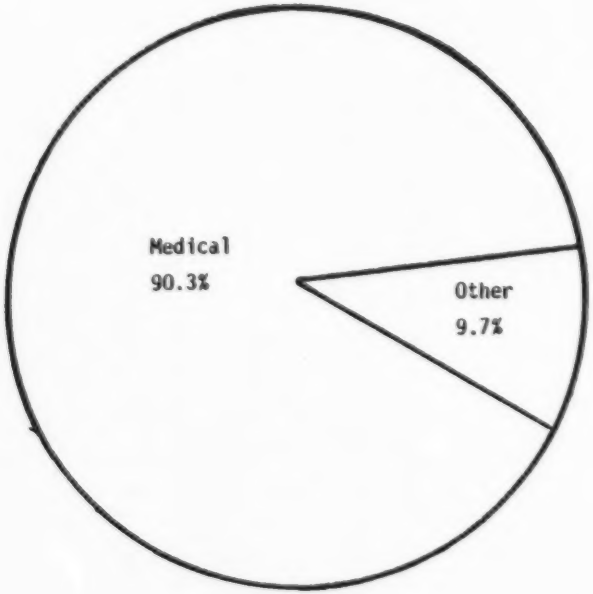
The modal split, based on medical claims services, indicates that 90.3% of all medical service claims payments were made directly to physicians and clinical associations compared with 89.1% in fiscal 1980/81.

Revenue

Net premium revenue received by the Plan for the period April 1, 1981 to March 31, 1982, amounted to $1,179.1 million, an increase of $118.1 million or 11.1% over fiscal 1980/81.

The premium loss to the province attributable to premium assistance under the Plan is estimated to be $524.4 million for fiscal 1981/82. This represents an increase of $73.5 million or 16.3% over fiscal 1980/81.

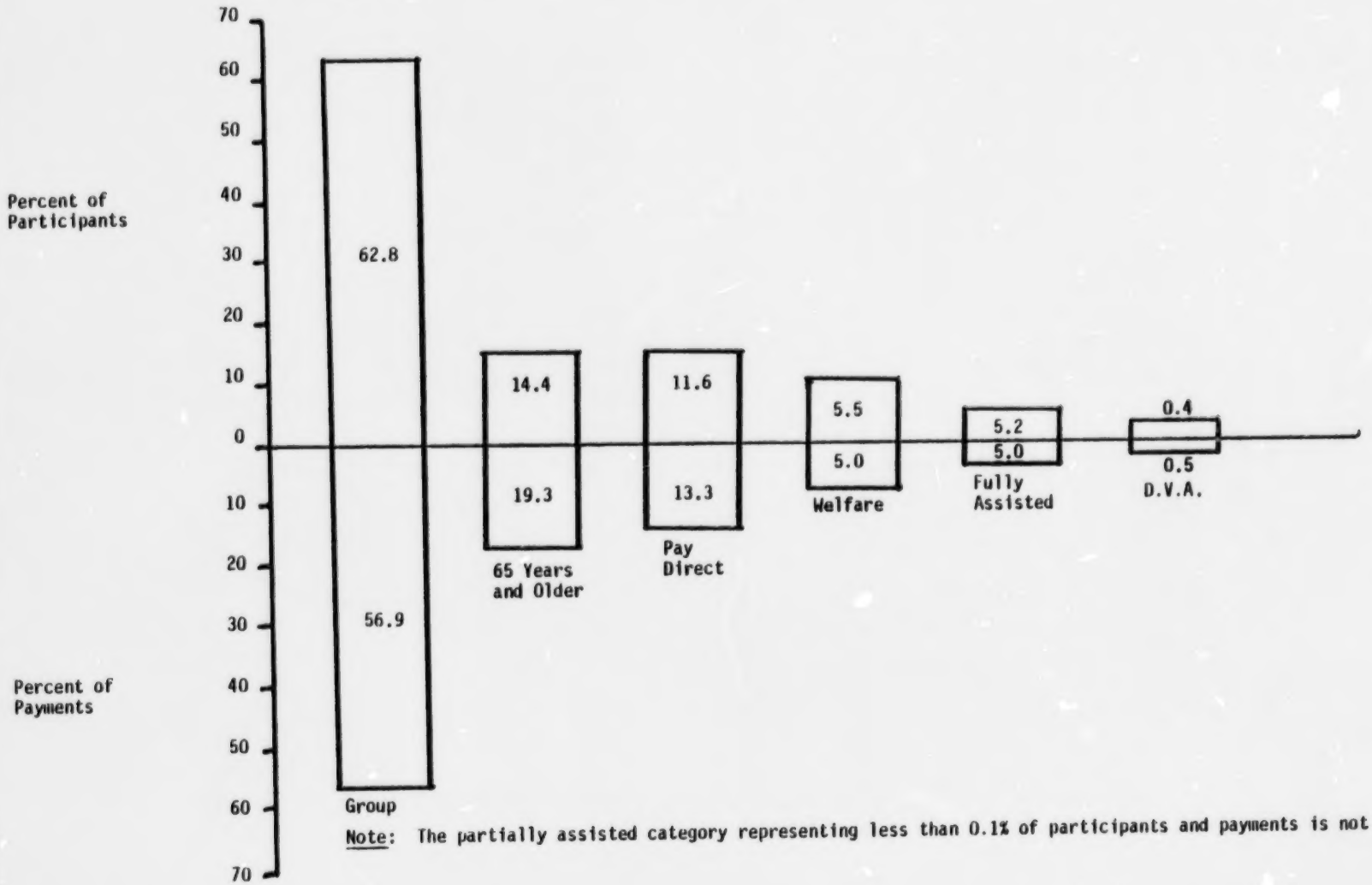
FIGURE I: DISTRIBUTION OF PAYMENTS BY SERVICE TYPE FISCAL 1981/82 ONTARIO HEALTH INSURANCE PLAN



Other Services

Special payment arrangements (including out of province hospital payments)	4.4%
Chiropractic	2.4%
Optometric	1.6%
Physiotherapy	0.7%
Dental	0.4%
Chiropody	0.2%
Osteopathic (less than 0.1%)	-

FIGURE II: PARTICIPANT AND FEE-FOR-SERVICE PAYMENT DISTRIBUTION BY ENROLMENT CATEGORY DURING FISCAL 1981/82 ONTARIO HEALTH INSURANCE PLAN



Note: The partially assisted category representing less than 0.1% of participants and payments is not shown.

STATISTICAL SUMMARY - FISCALS 1981/82 and 1980/81

1. Enrolment	Fiscal 1981/82 As at Mar. 31, 1982 000's		Fiscal 1980/81 As at Mar. 31, 1981 000's	
- Average number of active certificates	4,106.5		4,018.2	
. Single	1,773.2	(43.2%)	1,719.6	(42.8%)
. Family	2,333.3	(56.8%)	2,298.6	(57.2%)
- Average number of active participants	8,592.0(1)		8,540.4(1)	
. Group	5,399.3	(62.8%)	5,386.4	(63.1%)
. Full pay	998.3	(11.6%)	1,035.4	(12.1%)
. Partially assisted	5.3	(0.1%)	7.8	(0.1%)
. Fully assisted	379.6	(4.4%)	357.7	(4.2%)
. Temporary assisted	66.1	(0.8%)	57.4	(0.7%)
. 65 and older	1,235.8	(14.4%)	1,174.2	(13.7%)
. D.V.A.	39.5	(0.4%)	37.6	(0.4%)
. Municipal welfare	161.7	(1.9%)	160.9	(1.9%)
. Provincial welfare	306.4	(3.6%)	323.0	(3.8%)

2. Revenue		
- Net premium revenue for combined plan	$1,179,077,502	$1,060,910,872
- Estimated premium revenue forfeited by premium assistance	524,362,330	450,331,165

3. Claim Payments-Month of Payment	May 1/81-Apr. 30/82	May 1/80-Apr. 30/81
- Total payments	$1,543,010,863	$1,334,362,685
- Fee-for-service payments	$1,476,870,712	$1,274,211,986
- Number of claims fee-for-service	65,370,640	64,464,952
- Average cost per claim fee-for-service	$22.60	$19.77
- Average number of claims per insured resident	7.61	7.55
- Payment distribution		
. Service - All Payments		
Medical (2)	$1,422,557,001 (92.2%)	$1,222,462,197 (91.6%)
Dental	5,854,626 (0.4%)	5,354,081 (0.4%)
Optometric	25,054,826 (1.6%)	21,485,357 (1.6%)
Chiropractic	36,878,971 (2.4%)	32,672,153 (2.4%)
Osteopathic	402,627 (-)	412,819 (-)
Chiropody	3,748,979 (0.2%)	3,435,797 (0.3%)
Physiotherapy	10,105,892 (0.7%)	9,959,292 (0.8%)
Out-of-Province Hospital Services	38,407,941 (2.5%)	38,580,989 (2.9%)

(1) Based on 1976 Census Projection of the Ontario Population.
(2) Includes physicians' salaries, capitation, V.D. clinics, T.B. sanatoria and adjustments.

STATISTICAL SUMMARY - FISCALS 1981/82 and 1980/81 (Cont'd)

3. Claim Payments-Month of Payment (cont'd)

. Service Mode - Based on Fee-for-Service Payments	May 1/81-Apr.30/82 Phys./ Pract. %	Subs. %	May 1/80-Apr. 30/81 Phys./ Pract. %	Subs. %
Medical	89.9	10.1	88.6	11.4
Dental	98.1	1.9	98.1	1.9
Optometric	96.5	3.5	95.9	4.1
Chiropractic	98.2	1.8	98.2	1.8
Osteopathic	96.4	3.6	96.1	3.9
Chiropody	89.8	10.2	87.2	12.8
Physiotherapy	100.0	-	99.9	0.1
Overall	90.3	9.7	89.1	10.9

. Category Fee-For-Service Payments	$1,476,870,712		$1,274,211,986	
Group	840,342,738	(56.9%)	733,711,550	(57.6%)
Full pay	195,871,342	(13.3%)	173,584,858	(13.6%)
Partially assisted	287,543	(-)	259,469	(-)
Fully assisted	73,442,470	(5.0%)	59,500,577	(4.7%)
65 and older	285,020,828	(19.3%)	237,978,992	(18.7%)
D.V.A.	7,376,014	(0.5%)	6,168,827	(0.5%)
Municipal/provincial welfare	74,529,777	(5.0%)	63,007,713	(4.9%)

. District Office - All Payments	$1,543,010,863		$1,334,362,685	
Hamilton	238,762,035	(15.5%)	205,443,664	(15.4%)
Kingston	56,898,637	(3.7%)	48,893,075	(3.7%)
London	188,265,985	(12.2%)	161,326,107	(12.1%)
Mississauga	229,419,253	(14.9%)	196,644,835	(14.7%)
Oshawa	197,953,964	(12.8%)	170,808,666	(12.8%)
Ottawa	137,546,377	(8.9%)	116,922,738	(8.7%)
Sudbury	71,955,743	(4.6%)	62,190,378	(4.7%)
Thunder Bay	28,863,014	(1.9%)	25,251,564	(1.9%)
Toronto (1)	354,937,914	(23.0%)	308,300,669	(23.1%)
Out of Province Hospital Services	38,407,941	(2.5%)	38,580,989	(2.9%)

(1) Includes physicians' salaries, capitation, V.D. clinics, T.B. sanatoria and adjustments.

STATISTICAL SUMMARY - FISCALS 1981/82 and 1980/81 (Cont'd)

3. Claim payments-Month of Payment (cont'd)	May 1/81-Apr. 30/82		May 1/80-Apr. 30/81	
- Average Per Capita Cost	Fee-For-Service	All Payments	Fee-For-Service	All Payments
. Service				
Medical	$162.34	$165.57	$140.61	$143.13
Dental	0.68	0.68	0.63	0.63
Optometric	2.91	2.91	2.52	2.52
Chiropractic	4.29	4.29	3.83	3.83
Osteopathic	0.05	0.05	0.05	0.05
Chiropody	0.44	0.44	0.40	0.40
Physiotherapy	1.18	1.18	1.16	1.16
Out-of-Province Hospital Services	-	4.47	-	4.52
Overall	171.89	179.59	149.20	156.24
. Category				
Group	$155.64		$136.22	
Full pay	196.20		167.65	
Partially assisted	54.25		33.27	
Fully assisted	164.78		143.34	
65 and older	230.64		202.67	
D.V.A.	186.74		164.07	
Municipal/provincial welfare	159.22		130.21	
Overall	171.89		149.20	
- Average Cost Per Claim				
. Service				
Medical	$ 22.98		$ 20.03	
Dental	157.73		152.10	
Optometric	18.30		18.63	
Chiropractic	14.75		13.04	
Osteopathic	11.58		10.20	
Chiropody	7.98		6.50	
Physiotherapy	41.61		41.96	
Overall	22.60		19.77	
. District Office				
Hamilton	$ 21.69		$ 18.83	
Kingston	22.32		19.67	
London	22.25		19.38	
Mississauga	20.69		18.32	
Oshawa	20.78		18.20	
Ottawa	24.17		20.98	
Sudbury	21.38		18.56	
Thunder Bay	21.94		19.39	
Toronto	26.48		23.12	
Overall	22.60		19.77	

STATISTICAL SUMMARY - FISCALS 1981/82 and 1980/81 (Cont'd)

4. Claim Payments-Month of Service Fee-For-Service	Fiscal 1981/82 As at Mar. 31, 1982		Fiscal 1980/81 As at Mar. 31, 1981	
Payments	$1,358,894,382		$1,151,306,023	
- Payment Distribution				
. Service				
Medical	$1,283,939,425	(94.5%)	$1,084,297,929	(94.2%)
Dental	5,302,773	(0.4%)	4,848,063	(0.4%)
Optometric	23,129,563	(1.7%)	19,745,721	(1.7%)
Chiropractic	33,744,932	(2.5%)	29,940,179	(2.6%)
Osteopathic	369,645	(-)	374,936	(-)
Chiropody	3,480,742	(0.2%)	3,189,113	(0.3%)
Physiotherapy	8,927,302	(0.7%)	8,910,082	(0.8%)
. Category				
Group	$ 775,457,676	(57.1%)	$ 665,182,161	(57.8%)
Full pay	179,263,940	(13.2%)	155,873,224	(13.5%)
Partially assisted	258,916	(-)	234,612	(-)
Fully assisted	67,222,167	(4.9%)	53,462,750	(4.6%)
65 and older	261,946,333	(19.3%)	214,591,593	(18.7%)
D.V.A.	6,740,536	(0.5%)	5,464,962	(0.5%)
Municipal/provincial welfare	68,004,814	(5.0%)	56,496,721	(4.9%)
. District Office				
Hamilton	$ 219,269,353	(16.1%)	$ 185,963,562	(16.2%)
Kingston	52,116,160	(3.8%)	44,133,294	(3.8%)
London	173,442,576	(12.8%)	146,395,487	(12.7%)
Mississauga	211,961,118	(15.6%)	178,187,176	(15.5%)
Oshawa	184,169,529	(13.6%)	155,843,915	(13.6%)
Ottawa	125,839,600	(9.3%)	105,090,443	(9.1%)
Sudbury	66,474,632	(4.9%)	56,454,298	(4.9%)
Thunder Bay	26,255,831	(1.9%)	22,282,328	(1.9%)
Toronto	299,365,083	(22.0%)	256,955,520	(22.3%)
- Average Per Capita Cost				
. Service				
Medical	$149.43		$126.96	
Dental	0.62		0.57	
Optometric	2.69		2.31	
Chiropractic	3.93		3.51	
Osteopathic	0.04		0.05	
Chiropody	0.41		0.37	
Physiotherapy	1.04		1.04	
Overall	158.16		134.81	
. Category				
Group	$143.62		$123.49	
Full pay	179.57		150.54	
Partially assisted	48.85		30.08	
Fully assisted	150.83		128.79	
65 and older	211.97		182.76	
D.V.A.	170.65		145.35	
Municipal/provincial welfare	145.28		116.75	
Overall	158.16		134.81	

PART II

STATISTICAL TABULATIONS

APRIL 1978 TO MARCH 1982

Table 1 Certificate and Participant Composition

(a) Enrolment

On March 31, 1982, 4,172,414 certificates were in force. The single and family certificates increased by 20,346 and 17,214 respectively, resulting in a net increase of 37,560 during the fourth quarter of fiscal 1981/82.

At the end of the fourth quarter of fiscal 1981/82 the family factor was 3.088 compared to 3.133 in fiscal 1980/81.

(b) Premium Assistance

2,189,100 persons or 25.5% of the total participants were in receipt of full premium assistance and 5,300 persons or 0.1% were in receipt of partial premium assistance during fiscal 1981/82. The number of persons receiving these types of assistance during fiscal 1980/81 was 2,110,800 and 7,800 respectively.

The premium loss to the province attributable to these types of assistance under the Plan is estimated to be $524.4 million for fiscal 1981/82. The annual amounts for fiscals 1980/81, 1979/80 and 1978/79 were $450.9, $425.1 and $382.3 respectively.

Table 2 Temporary Assistance

From the commencement of OHIP to the end of March 1982, 495,875 certificates covering 911,708 persons had been granted temporary assistance. Of this, 98,641 certificates covering 170,150 persons were granted this form of assistance during fiscal 1981/82.

As shown below, unemployment continues to be the major cause of application.

	Reason for Application			
Year	Unemployment	Financial Hardship	Disability	Illness
	%	%	%	%
April 1/81-Mar. 31/82	56.3	41.1	1.3	1.3
April 1/80-Mar. 31/81	57.8	38.9	1.6	1.7
April 1/79-Mar. 31/80	53.9	42.3	2.0	1.8
April 1/78-Mar. 31/79	55.6	40.8	1.8	1.8

TABLE 1

CERTIFICATE AND PARTICIPANT COMPOSITION

APRIL 1, 1981 TO MARCH 31, 1982

Certificates	January			February			March			Average no of Certificates for 12 Months - Apr.-Mar.			Average no of Participants for 12 Months - Apr.-Mar.	
	Single	Family	Total	Single	Family	Total	Single	Family	Total	Single	Family	Total	000's	%
Group	714,129	1,530,286	2,244,415	710,828	1,531,037	2,241,865	702,296	1,526,396	2,228,692	708,294	1,519,104	2,227,398	5,399.3	62.8
Full Pay	182,491	251,819	434,310	186,448	255,066	441,514	191,448	259,980	451,428	195,137	260,094	455,231	998.3	11.6
Partially Assisted(1)	1,994	1,196	3,190	2,065	1,260	3,325	2,177	1,284	3,461	1,847	1,106	2,953	5.3	0.1
Fully Assisted	184,107	74,692	258,799	187,035	75,318	262,353	189,191	75,583	264,774	167,658	68,627	236,285	379.6	4.4
Temporary Assisted	26,861	11,792	38,653	31,477	13,993	45,470	35,581	16,206	51,787	26,489	12,822	39,311	66.1	0.8
65 and Older	530,862	360,078	890,940	532,846	361,827	894,673	535,102	363,800	898,902	525,287	355,243	880,530	1,235.8	14.4
D.V.A.	11,006	9,846	20,852	10,894	9,709	20,603	10,940	9,780	20,720	10,637	9,354	19,991	39.5	0.4
Municipal Welfare	51,006	35,373	86,379	54,795	37,911	92,706	57,378	38,970	96,348	51,726	35,622	87,348	161.7	1.9
Provincial Welfare	85,811	71,219	157,030	85,549	70,742	156,291	85,567	70,735	156,302	86,142	71,321	157,463	306.4	3.6
TOTAL	1,788,267	2,346,301	4,134,568	1,801,937	2,356,863	4,158,800	1,809,680	2,362,734	4,172,414	1,773,217	2,333,293	4,106,510	8,592.0(2)	100.0
(1) Partially Assisted														
25%	236	103	339	244	115	359	277	119	396	214	91	305	0.5	
50%	755	329	1,084	794	351	1,145	822	356	1,178	689	317	1,006	1.7	
75%	1,003	764	1,767	1,027	794	1,821	1,078	809	1,887	944	698	1,642	3.1	

(2) The net certified population provided by Statistics Canada has been distributed by insurance category using a family factor of 3.088 participants per certificate.

TABLE 2

TEMPORARY ASSISTANCE(1)

APRIL 1, 1978 TO MARCH 31, 1982

Reason for Application	April 1/81-March 31/82		April 1/80-March 31/81		April 1/79-March 31/80		April 1/78-March 31/79	
	#	%	#	%	#	%	#	%
Unemployment	55,586	56.3	35,271	57.8	29,868	53.9	35,134	55.6
Disability	1,248	1.3	951	1.6	1,096	2.0	1,137	1.8
Illness	1,242	1.3	1,049	1.7	1,033	1.8	1,115	1.8
Financial Hardship	40,565	41.1	23,785	38.9	23,424	42.3	25,832	40.8
Total Contracts	98,641	100.0	61,056	100.0	55,421	100.0	63,218	100.0
Number of Participants	170,150		112,019		100,161		116,707	

(1) Applications granted

Table 3 Distribution of OHIP Payments to Physicians/Practitioners for Insured Health Services May 1, 1978 to April 30, 1982

Approximately $1,543.0 million in respect of medical and other insured services was paid during the period May 1, 1981 to April 30, 1982.

Of this amount, 92.2%, 2.4%, 1.6%, 0.4%, 0.2%, 0.7% and 2.5% respectively was for medical, chiropractic, optometric, dental, chiropody, physiotherapy and out of province hospital services.

Table 4 Mode of Payment - Based on Claim Payments During the Period May 1, 1981 to April 30, 1982

The ratio of payments made directly to physicians/practitioners during fiscal 1981/82 was 90.3% compared with 89.1% in fiscal 1980/81. Medical, optometric, osteopathic, chiropody and physiotherapy increased by 1.3%, 0.6%, 0.3%, 2.6% and 0.1% respectively while dental and chiropractic remained unchanged.

For all services during the period, payments made directly to physicians/practitioners ranged from a low of 85.9% in Toronto to a high of 98.0% in Kingston.

Over the fiscal period from May 1, 1981 to April 30, 1982:

- 89.9% of all medical service claims payments was made directly to physicians and clinical associations;
- 98.1% of all dental surgical claims payments was made directly to dental surgeons;
- 96.5% of all optometric claims payments was made directly to optometrists;
- 98.2% of all chiropractic claims payments was made directly to chiropractors;
- 96.4% of all osteopathic claims payments was made directly to osteopaths;
- 89.8% of all chiropody claims payments was made directly to chiropodists;
- 100.0% of all physiotherapy claims payments was made directly to physiotherapists.

Table 5 Mode of Payment - Based on the Number of Physicians and Practitioners Rendering Services

The modal split based on the number of physicians and practitioners rendering services during the period April 1, 1981 to September 30, 1981 indicates that on average 86.8% billed the Plan directly.

TABLE 3

DISTRIBUTION OF OHIP PAYMENTS TO PHYSICIANS/PRACTITIONERS FOR INSURED HEALTH SERVICES[1]

MAY 1, 1978 TO APRIL 30, 1982

Payment Month	Medical	Dental	Optometric	Chiro-practic	Osteo-pathic	Chiropody	Physio-therapy	Total Fee-For-Service Payments	Phys. Salaries	Capi-tation	V.D. Clinics	Phys. in T.B.San.	Out of Province Hospital Services	Total Other Payments	Adjust-ments	All Payments
1981/82	$	$	$	$	$	$	$	$	$	$	$	$	$	$	$	$
May	111,800,381	508,415	2,159,814	2,939,655	32,362	351,186	971,835	118,763,648	1,906,697	2,161,215	47,253	68,907	3,113,335	7,297,407	28,295,831	154,356,886
June	111,419,753	466,828	1,992,982	2,746,433	39,632	305,104	880,703	117,851,435	1,002,637	941,765	40,409	41,280	4,895,578	6,921,669	108,472	124,881,576
July	120,958,149	484,078	2,280,233	2,704,254	31,906	326,662	896,176	127,681,458	1,151,881	1,017,244	47,227	68,621	2,860,778	5,145,751	252,050	133,079,259
August	113,122,696	475,904	1,848,814	2,745,720	29,581	307,018	825,888	119,355,621	948,046	984,578	34,435	39,342	2,393,947	4,400,348	326,422	124,082,391
September	108,861,783	449,709	1,855,158	3,338,241	36,702	297,993	850,590	115,690,176	1,360,590	1,009,353	49,129	41,280	2,872,949	5,324,301	426,569	121,441,046
October	114,601,337	602,449	2,193,645	3,479,259	33,716	320,920	766,856	121,998,182	1,160,838	970,280	63,445	39,341	3,433,455	5,667,359	620,686	128,286,227
November	119,906,103	476,661	2,281,315	3,348,564	36,433	331,700	826,027	127,206,803	971,826	951,984	32,605	41,280	1,656,379	3,654,074	69,330	130,930,207
December	122,961,546	505,521	2,237,691	3,379,619	39,010	328,707	850,528	130,302,622	1,015,307	1,137,486	53,808	6,386	3,851,441	6,064,428	219,566	136,586,616
January	122,427,274	498,995	2,190,780	3,344,803	34,487	326,690	882,779	129,705,808	1,145,369	1,141,150	47,562	36,343	1,269,517	3,639,941	236,149	133,581,898
February	109,084,745	429,486	1,707,541	3,042,715	31,682	267,322	801,292	115,364,783	1,041,310	(800)	30,066	37,401	3,448,698	4,556,677	2,750,983	122,672,443
March	123,926,416	471,406	2,222,362	2,890,436	27,255	311,424	757,283	130,606,582	850,762	2,479,489	42,110	41,533	5,046,642	8,460,536	(55,642)	139,011,476
April	114,610,262	485,174	2,084,491	2,919,272	29,861	274,253	795,935	121,199,248	385,588	-	38,034	-	3,565,222	3,988,844	(1,087,254)	94,100,838
Total	1,393,680,445	5,854,626	25,054,826	36,878,971	402,627	3,748,979	10,105,892	1,475,726,366 (2)	12,940,851	12,784,744	526,083	461,716	38,407,941	65,121,335	2,163,162 (3)	1,543,010,863
%	90.3	0.4	1.6	2.4	-	0.2	0.7	95.6	0.9	0.8	-	-	2.5	4.2	0.2	100.0
1980/81																
May-April	1,199,503,127	5,354,080	21,485,356	32,672,152	412,820	3,435,798	9,959,293	1,272,822,626 (4)	11,616,938	10,365,012	490,630	421,457	38,580,989	61,475,026	-	1,334,297,652
%	89.9	0.4	1.6	2.5	-	0.3	0.7	95.4	0.9	0.8	-	-	2.9	4.6	-	100.0
1979/80																
May-April	1,007,983,987	4,535,461	18,328,002	28,372,657	428,596	3,063,716	8,470,217	1,071,182,636 (4)	11,598,228	5,751,388	434,641	349,061	32,719,376	50,852,694	-	1,122,035,330
%	89.8	0.4	1.6	2.5	0.1	0.3	0.8	95.5	1.0	0.5	0.1	-	2.9	4.5	-	100.0
1978/79																(5)
May-April	953,979,167	4,655,277	17,669,620	26,047,532	452,127	3,187,063	5,010,293	1,011,001,079 (4)	12,122,053	4,221,206	414,887	515,361	-	17,273,507	-	1,028,274,586
%	92.8	0.5	1.7	2.5	-	0.3	0.5	98.3	1.2	0.4	-	0.1	-	1.7	-	100.0

(1) Plan payments include all fee-for-service claims and amounts in respect of special payment arrangements, i.e. physician salaries, capitation, V.D. clinics, physicians in sanatoria and out of province hospital claims.

(2) Includes manual activity $357,767 and sundry recoveries ($2,502,339).

(3) Includes $28.0 million physicians' interim payments.

(4) Includes manual activity, adjustments and net recoveries amounting to ($1,389,360) in 1980/81, ($463,041) in 1979/80 and ($305,304) in 1978/79.

(5) Payments for physiotherapy services commenced in August, 1978 but are not included in the public accounts figure ($1,023,264,293).

TABLE 4

MODE OF PAYMENT

BASED ON CLAIM PAYMENTS DURING THE PERIOD

MAY 1, 1981 TO APRIL 30, 1982

District Office	Medical		Dental		Optometric		Chiropractic		Osteopathic		Chiropody		Physiotherapy		Average	
	Phys.	Subs.	Pract.	Subs.	Pract.	Subs.	Pract.	Subs.	Pract.	Subs.	Pract.	Subs.	Pract.	Subs.	Phys./ Pract.	Subs.
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Hamilton	91.7	8.3	99.3	0.7	96.6	3.4	98.5	1.5	92.8	7.2	87.1	12.9	100.0	-	92.2	7.8
Kingston	98.0	2.0	98.4	1.6	97.6	2.4	99.5	0.5	-	100.0	99.5	0.5	100.0	-	98.0	2.0
London	92.3	7.7	98.8	1.2	95.6	4.4	98.9	1.1	99.3	0.7	52.1	47.9	100.0	-	92.5	7.5
Mississauga	88.4	11.6	99.7	0.3	92.0	8.0	97.8	2.2	-	100.0	95.9	4.1	100.0	-	88.8	11.2
Oshawa	89.0	11.0	89.9	10.1	98.7	1.3	98.4	1.6	99.7	0.3	99.1	0.9	100.0	-	89.6	10.4
Ottawa	90.8	9.2	98.2	1.8	99.7	0.3	99.3	0.7	99.6	0.4	83.9	16.1	100.0	-	91.2	8.8
Sudbury	95.6	4.4	98.7	1.3	99.9	0.1	98.7	1.3	99.9	0.1	99.2	0.8	100.0	-	95.9	4.1
Thunder Bay	95.8	4.2	96.9	3.1	99.4	0.6	97.7	2.3	99.8	0.2	70.5	29.5	100.0	-	95.9	4.1
Toronto	85.4	14.6	99.3	0.7	94.8	5.2	96.1	3.9	94.0	6.0	96.4	3.6	100.0	-	85.9	14.1
Average	89.9	10.1	98.1	1.9	96.5	3.5	98.2	1.8	96.4	3.6	89.8	10.2	100.0	-	90.3	9.7
Payment Month																
May(1)	86.6	13.4	97.3	2.7	96.2	3.8	97.8	2.2	95.2	4.8	87.9	12.1	100.0	-	87.2	12.8
June	88.6	11.4	97.8	2.2	95.9	4.1	98.2	1.8	95.5	4.5	87.9	12.1	99.9	0.1	89.1	10.9
July	90.1	9.9	97.3	2.7	97.4	2.6	98.2	1.8	96.9	3.1	90.3	9.7	100.0	-	90.5	9.5
August	91.0	9.0	98.5	1.5	96.9	3.1	98.6	1.4	99.8	0.2	90.2	9.8	100.0	-	91.4	8.6
September	90.1	9.9	97.7	2.3	94.7	5.3	97.9	2.1	93.4	6.6	87.2	12.8	100.0	-	90.5	9.5
October	89.4	10.6	98.7	1.3	96.4	3.6	98.0	2.0	95.5	4.5	89.4	10.6	100.0	-	89.9	10.1
November	89.0	11.0	98.7	1.3	96.3	3.7	98.2	1.8	96.8	3.2	89.5	10.5	100.0	-	89.5	10.5
December	91.5	8.5	98.2	1.8	96.7	3.3	98.3	1.7	96.3	3.7	90.7	9.3	100.0	-	91.9	8.1
January	90.5	9.5	98.4	1.6	97.4	2.6	98.4	1.6	96.8	3.2	91.2	8.8	100.0	-	90.9	9.1
February	88.4	11.6	98.5	1.5	95.6	4.4	97.8	2.2	96.1	3.9	89.2	10.8	100.0	-	88.9	11.1
March	90.2	9.8	98.1	1.9	96.4	3.6	98.0	2.0	97.1	2.9	91.6	8.4	100.0	-	90.5	9.5
April	93.3	6.7	98.4	1.6	97.3	2.7	99.1	0.9	98.4	1.6	93.5	6.5	100.0	-	93.5	6.5
Average	89.9	10.1	98.1	1.9	96.5	3.5	98.2	1.8	96.4	3.6	89.8	10.2	100.0	-	90.3	9.7

(1) Includes subscriber payments of $1,597,159 paid during the period April 17 to April 30, 1982.

TABLE 5

MODE OF PAYMENT

BASED ON THE NUMBER OF PHYSICIANS AND PRACTITIONERS RENDERING SERVICES

DURING THE PERIOD APRIL 1, 1981 TO SEPTEMBER 30, 1981

	Medical		Dental		Optometric		Chiropractic		Osteopathic		Chiropody		Physiotherapy		Average	
Service Month	Phys. %	Subs. %	Pract. %	Subs. %	Pract. %	Subs. %	Pract. %	Subs. %	Pract. %	Subs. %	Pract. %	Subs. %	Pract. %	Subs. %	Phys./ Pract. %	Subs. %
1981																
April	84.6	15.4	98.7	1.3	95.3	4.7	99.8	0.2	96.2	3.8	98.9	1.1	100.0	-	86.5	13.5
May	84.7	15.3	99.2	0.8	95.3	4.7	99.8	0.2	96.2	3.8	98.9	1.1	100.0	-	86.5	13.5
June	84.9	15.1	99.6	0.4	95.2	4.8	99.8	0.2	96.2	3.8	98.8	1.2	100.0	-	86.8	13.2
July	85.2	14.8	99.1	0.9	95.2	4.8	99.8	0.2	96.2	3.8	98.9	1.1	100.0	-	87.0	13.0
August	85.3	14.7	99.2	0.8	95.2	4.8	99.8	0.2	96.0	4.0	98.9	1.1	100.0	-	87.0	13.0
September	85.1	14.9	99.2	0.8	95.1	4.9	99.8	0.2	96.0	4.0	98.9	1.1	100.0	-	86.9	13.1
Average	85.0	15.0	99.2	0.8	95.2	4.8	99.8	0.2	96.1	3.9	98.9	1.1	100.0	-	86.8	13.2

Table 6 Mode of Payment - Based on the Number of Physicians and Practitioners Rendering Services During September 1981 and Comparative Figures for September 1980 and Fiscal 1980/81

Among the specialties, the percentage of physicians billing the Plan in September 1981, ranged from a low of 39.8% in anaesthesia to a high of 100.0% in therapeutic radiology and physiotherapy for an overall average of 86.9% compared with 86.1% in September 1980. The percentage for fiscal 1980/81 was 87.5% compared with 86.3% in fiscal 1979/80.

Table 7 Category Distribution of Payments and Per Capita Costs, Payment Months May 1981 to April 1982

For the category and service distribution shown in Table 7, the month of payment closely approximated that of the month of service.

The per capita cost by category on a month of payment basis should not be regarded as a true per capita cost, since the payments made and participants during the period do not coincide. True per capita costs are shown in Table 11.

Table 8 District Office Service Distribution, Payment Months May 1981 to April 1982

During fiscal 1981/82, the percentage distribution of total claim payments by respective district offices was as follows:

District Office	Fee-For-Service Payments	Fee-For-Service Claims	Population 1979
	%	%	%
Toronto	22.2	18.9	21.2
Hamilton	16.2	16.9	18.7
London	12.7	12.9	13.4
Oshawa	13.4	14.6	11.9
Mississauga	15.5	17.0	11.2
Ottawa	9.3	8.7	9.6
Sudbury	4.9	5.1	7.0
Kingston	3.9	3.9	4.2
Thunder Bay	1.9	2.0	2.8

Payments during fiscal 1981/82 for insured services totalled $1,543.0 million, an increase of 15.6% over fiscal 1980/81. Of the $1,543.0 million, $1,476.9 million represents the payment of 65.4 million claims (fee-for-service), which were generated at the rate of 7.61 claims per insured participant, compared with 64.5 million claims generated at the rate of 7.55 claims during fiscal 1980/81.

Table 8 District Office Service Distribution (cont'd)

The average cost per claim for all services during fiscal 1981/82 ranged from a low of $20.69 (Mississauga) to a high of $26.48 (Toronto) resulting in an average of $22.60 compared with $19.77 in fiscal 1980/81.

The average cost per claim for dental services during fiscal 1981/82 ranged from a low of $149.82 (Sudbury) to a high of $161.51 (Hamilton) resulting in an average of $157.73 compared with $152.10 in fiscal 1980/81.

The average cost per claim for medical services during fiscal 1981/82 ranged from a low of $20.85 (Mississauga) to a high of $26.90 (Toronto) resulting in an average of $22.98 compared with $20.03 in fiscal 1980/81.

The average cost per claim for chiropractic services during fiscal 1981/82 ranged from a low of $13.34 (Kingston) to a high of $18.69 (Sudbury) resulting in an average of $14.75 compared with $13.04 in fiscal 1980/81.

The average cost per claim for optometric services during fiscal 1981/82 ranged from a low of $17.68 (Kingston) to a high of $18.85 (London) resulting in an average of $18.30 compared with $18.63 in fiscal 1980/81.

The average cost per claim for osteopathic services during fiscal 1981/82 ranged from a low of $10.26 (Hamilton) to a high of $57.00 (Kingston) resulting in an average of $11.58 compared with $10.20 in fiscal 1980/81.

The average cost per claim for chiropody services during fiscal 1981/82 ranged from a low of $7.47 (Mississauga) to a high of $10.56 (Kingston) resulting in an average of $7.98 compared with $6.50 in fiscal 1980/81.

The average cost per claim for physiotherapy services during fiscal 1981/82 ranged from a low of $29.91 (Kingston) to a high of $57.41 (Thunder Bay) resulting in an average of $41.61 compared with $41.96 in fiscal 1980/81.

During fiscal 1978/79 the average cost per claim was $16.61 with a low of $15.33 and a high of $19.40 occurring in Oshawa and Toronto respectively. In fiscal 1979/80 the average cost per claim was $18.13 with a low of $16.66 and a high of $21.14 occurring in Oshawa and Toronto respectively. In fiscal 1980/81 the average cost per claim was $19.77 with a low of $18.20 and a high of $23.12 occurring in Oshawa and Toronto respectively.

TABLE 6

MODE OF PAYMENT BY SPECIALTY BASED ON THE NUMBER OF PHYSICIANS AND PRACTITIONERS RENDERING SERVICES DURING SEPT. 1981 AND COMPARATIVE FIGURES FOR SEPTEMBER 1980 AND FISCAL 1980/81

Specialty	September 1981		September 1980		Fiscal 1980/81	
	Phys./ Pract.	Subs.	Phys./ Pract.	Subs.	Phys./ Pract.	Subs.
	%	%	%	%	%	%
Physicians						
General Practice	93.1	6.9	92.2	7.8	93.1	6.9
General Surgery	81.3	18.7	79.5	20.5	81.8	18.2
Internal Medicine	93.7	6.3	93.0	7.0	93.7	6.3
Obstetrics and Gynaecology	61.9	38.1	58.9	41.1	62.0	38.0
Paediatrics	95.2	4.8	94.9	5.1	95.4	4.6
Orthopaedic Surgery	64.6	35.4	61.0	39.0	65.8	34.2
Otolaryngology	74.6	25.4	71.9	28.1	74.8	25.2
Urology	58.6	41.4	59.0	41.0	61.9	38.1
Diagnostic Radiology	97.7	2.3	97.8	2.1	97.8	2.2
Anaesthesia	39.8	60.2	40.1	59.9	45.4	54.6
Neurology	93.9	6.1	93.6	6.4	94.4	5.6
Psychiatry	67.6	32.4	67.4	32.6	68.5	31.5
Ophthalmology	57.3	42.7	57.3	42.7	58.1	41.9
Dermatology	93.0	7.0	89.9	10.1	92.7	7.3
Pathology	98.4	1.6	96.2	3.8	98.6	1.4
Neurosurgery	85.7	14.3	85.5	14.5	86.4	3.6
Plastic Surgery	58.3	41.7	55.0	45.0	61.0	39.0
Thoracic Surgery	90.2	9.8	89.7	10.3	90.2	9.8
Physical Medicine	96.3	3.7	96.1	3.9	96.7	3.3
Therapeutic Radiology	100.0	-	100.0	-	100.0	-
Total Physicians	85.1	14.9	84.2	15.8	85.7	14.3
Practitioners						
Dental Surgery	99.4	0.6	99.3	0.7	99.8	0.2
Oral Surgery	99.0	1.0	97.7	2.3	97.9	2.1
Optometry	95.1	4.9	94.9	5.1	95.4	4.6
Osteopathy	96.0	4.0	96.4	3.6	96.6	3.4
Chiropractic	99.8	0.2	99.8	0.2	99.8	0.2
Chiropody	98.9	1.1	98.8	1.2	98.9	1.1
Physiotherapy	100.0	-	100.0	-	100.0	-
Total Practitioners	98.2	1.8	98.0	2.0	98.4	1.6
All Specialties	86.9	13.1	86.1	13.9	87.5	12.5

TABLE 7

CATEGORY DISTRIBUTION OF PAYMENTS(1)

MAY 1, 1981 TO APRIL 30, 1982

Payment Month	Welfare	Full Premium	Partial Assistance	Full Assistance	Group	65 and Older	D.V.A.	Total
	$	$	$	$	$	$	$	$
May	5,942,390	15,846,312	23,735	5,748,754	68,957,693	21,984,008	560,196	119,063,088
June	5,935,998	15,990,296	18,780	5,161,093	67,419,517	22,914,966	560,326	118,000,976
July	6,499,794	17,527,980	19,297	5,832,348	72,113,658	25,268,572	645,445	127,907,094
August	6,134,328	15,372,534	20,842	5,788,483	67,829,080	23,747,635	595,174	119,488,076
September	5,973,117	15,432,275	21,114	5,696,915	65,559,756	22,683,696	568,167	115,934,940
October	6,174,254	16,099,255	27,975	6,174,055	69,480,206	23,648,341	600,111	122,204,197
November	6,386,365	16,611,607	25,864	6,307,617	72,574,729	24,962,235	666,213	127,534,630
December	6,483,814	17,029,325	23,295	6,521,649	73,465,199	26,163,183	666,264	130,352,729
January	6,373,391	17,251,811	28,251	6,567,554	73,326,208	24,841,093	640,438	129,028,746
February	5,566,527	15,651,378	23,684	6,000,050	65,405,781	22,206,887	575,476	115,429,783
March	6,631,847	16,889,395	28,428	7,012,471	74,986,275	24,273,390	662,557	130,484,363
April	6,427,952	16,169,174	26,278	6,631,581	69,224,636	22,326,822	635,647	121,442,090
Total	74,529,777	195,871,342	287,543	73,442,470	840,342,738	285,020,828	7,376,014	1,476,870,712
Services								
Medical	72,071,358	183,209,274	266,130	69,213,803	789,676,578	273,307,664	7,079,984	1,394,824,791
Dental	246,268	1,039,302	793	485,874	3,856,369	207,177	18,843	5,854,626
Optometric	997,210	3,643,627	6,081	1,331,259	15,775,248	3,178,427	122,974	25,054,826
Chiropractic	793,910	6,371,712	12,988	1,911,527	23,169,107	4,516,383	103,344	36,878,971
Osteopathic	2,793	62,015	56	13,605	196,538	126,624	996	402,627
Chiropody	76,706	308,527	361	70,182	1,373,387	1,903,530	16,286	3,748,979
Physiotherapy	341,532	1,236,885	1,134	416,220	6,295,511	1,781,023	33,587	10,105,892
Total	74,529,777	195,871,342	287,543	73,442,470	840,342,738	285,020,828	7,376,014	1,476,870,712
Average Insured Population 000's	468.1	998.3	5.3	445.7	5,399.3	1,235.8	39.5	8,592.0
Per Capita Cost	$	$	$	$	$	$	$	$
Medical	153.96	183.52	50.21	155.29	146.26	221.16	179.24	162.34
Dental	0.53	1.04	0.15	1.09	0.71	0.17	0.48	0.68
Optometric	2.13	3.65	1.15	2.99	2.92	2.57	3.11	2.91
Chiropractic	1.70	6.38	2.45	4.29	4.29	3.66	2.62	4.29
Osteopathic	0.01	0.06	0.01	0.03	0.04	0.10	0.03	0.05
Chiropody	0.16	0.31	0.07	0.16	0.25	1.54	0.41	0.44
Physiotherapy	0.73	1.24	0.21	0.93	1.17	1.44	0.85	1.18
Total	159.22	196.20	54.25	164.78	155.64	230.64	186.74	171.89

(1) Excludes manual activity $357,767, sundry recoveries ($1,502,113), non fee-for-service payments $65,121,335 and adjustments $2,163,162.

TABLE 8

DISTRICT OFFICE SERVICE DISTRIBUTION(1)

MAY 1, 1981 TO APRIL 30, 1982

District Office	Medical	Dental	Optometric	Chiropractic	Osteopathic	Chiropody	Physiotherapy	Total	
	$	$	$	$	$	$	$	$	%
Claims Payments									
Hamilton	221,589,127	1,251,341	5,077,682	8,017,366	107,967	654,980	2,063,572	238,762,035	16.2
Kingston	54,574,084	164,820	869,080	1,145,526	57	100,990	44,080	56,898,637	3.9
London	177,081,336	777,468	3,727,135	5,427,665	63,221	370,230	818,930	188,265,985	12.7
Mississauga	216,749,193	929,044	3,704,901	4,963,910	455	800,349	2,271,401	229,419,253	15.5
Oshawa	185,484,090	587,849	3,155,079	6,711,079	63,547	486,351	1,465,969	197,953,964	13.4
Ottawa	131,361,261	536,641	1,966,292	2,749,328	15,759	277,622	639,474	137,546,377	9.3
Sudbury	66,914,295	140,685	2,513,501	2,194,310	42,337	112,778	37,837	71,955,743	4.9
Thunder Bay	27,112,343	234,415	791,491	696,617	16,183	2,148	9,817	28,863,014	1.9
Toronto	313,959,062	1,232,363	3,249,665	4,973,170	93,101	943,531	2,754,812	327,205,704	22.2
Overall	1,394,824,791	5,854,626	25,054,826	36,878,971	402,627	3,748,979	10,105,892	1,476,870,712	100.0
Number of Claims Paid	#	#	#	#	#	#	#	#	%
Hamilton	9,997,094	7,748	278,192	594,808	10,531	78,137	46,180	11,012,690	16.9
Kingston	2,402,531	1,030	49,164	85,935	1	9,570	1,474	2,549,705	3.9
London	7,780,181	4,991	197,789	403,647	5,705	48,407	19,572	8,460,292	12.9
Mississauga	10,395,675	5,877	201,733	330,301	27	107,144	50,620	11,091,377	17.0
Oshawa	8,789,253	3,761	173,421	454,485	4,898	62,592	38,409	9,526,819	14.6
Ottawa	5,365,261	3,427	108,998	168,178	1,304	29,439	16,465	5,693,072	8.7
Sudbury	3,093,827	939	136,893	117,404	2,380	13,065	1,072	3,365,580	5.1
Thunder Bay	1,221,955	1,511	44,650	45,789	1,213	247	171	1,315,536	2.0
Toronto	11,670,093	7,835	178,378	300,222	8,732	121,397	68,912	12,355,569	18.9
Overall	60,715,870	37,119	1,369,218	2,500,769	34,791	469,998	242,875	65,370,640	100.0
Average Cost Per Claim	$	$	$	$	$	$	$	$	
Hamilton	22.17	161.51	18.26	13.48	10.26	8.39	44.69	21.69	
Kingston	22.72	160.02	17.68	13.34	57.00	10.56	29.91	22.32	
London	22.77	155.78	18.85	13.45	11.09	7.65	41.85	22.25	
Mississauga	20.85	158.09	18.37	15.03	16.86	7.47	44.88	20.69	
Oshawa	21.11	156.31	18.20	14.77	12.98	7.78	38.17	20.78	
Ottawa	24.49	156.60	18.04	16.35	12.09	9.44	38.84	24.17	
Sudbury	21.63	149.82	18.36	18.69	17.79	8.63	35.30	21.38	
Thunder Bay	22.19	155.14	17.73	15.21	13.34	8.70	57.41	21.94	
Toronto	26.90	157.29	18.22	16.56	10.66	7.77	39.98	26.48	
Overall	22.98	157.73	18.30	14.75	11.58	7.98	41.61	22.60	

(1) Excludes manual activity $357,767, sundry recoveries ($1,502,113), non fee-for-service payments $65,121,335 and adjustments $2,163,162.

Table 9 New Claims Rejected May 1, 1981 to April 30, 1982

The percentage rate of computer rejected new claims during fiscal 1981/82 was 5.8% compared with 5.7% in fiscal 1980/81.

Of the total claims rejected, eligibility rejects constituted 67.0%, assessment rejects 32.6% and edit rejects 0.4%.

Table 10 Monthly Service Distribution - April 1, 1972 to March 31, 1982

Since the commencement of the Plan, OHIP has paid $8,905.8 million for medical and other insured services. The breakdown by fiscal year follows:

Fiscal Year	$ Million
1972/73	530.4
1973/74	560.6
1974/75	652.5
1975/76	737.2
1976/77	791.4
1977/78	884.6
1978/79	999.1
1979/80	1,122.1
1980/81	1,269.0
1981/82	1,358.9

Table 11 Category Distribution, Service Months April 1978 to March 1982

Applying the population at risk for all categories, payments made during fiscal 1981/82 resulted in service month per capita costs of $158.16 for 1981/82, $148.59 for 1980/81, $132.38 for 1979/80 and $118.76 for 1978/79.

The $13.73 differential between the per capita cost for claim payments based on the month of payment and on the month of service during fiscal 1981/82 results from the lag between the date on which a service is rendered and the date payment is made. As the remaining claims are received and processed for the service month of fiscal 1981/82, this differential will disappear and the true per capita cost will be reflected.

On the service month data available at the end of fiscal 1981/82, the 65 and older category was the most costly at $211.97. The lowest category was partially assisted at $48.85.

TABLE 9

NEW CLAIMS REJECTED

MAY 1, 1981 TO APRIL 30, 1982

Date	New Claims Processed	Edit Rejects	Eligibility Rejects	Assessment Rejects	Total New Claims Rejected(1)	Rejected	Total Rejected Claims (2) Resubmitted
	#	#	#	#	#	%	#
May	5,206,561	2,884	190,497	117,396	310,777	6.0	323,112
June	5,577,245	3,248	196,137	129,257	328,642	5.9	363,567
July	5,241,569	2,806	183,190	112,328	298,324	5.7	300,399
August	4,988,154	1,046	166,850	99,619	267,515	5.4	312,467
September	5,372,880	1,043	196,188	105,742	302,973	5.6	252,000
October	5,557,622	674	228,584	99,624	328,882	5.9	302,270
November	5,807,622	606	260,370	96,380	357,356	6.1	331,094
December	5,641,574	225	224,244	90,411	314,880	5.6	255,519
January	4,944,229	333	194,649	82,924	277,906	5.6	285,027
February	5,601,241	316	231,899	95,133	327,348	5.8	265,909
March	5,362,915	256	212,803	91,676	304,735	5.7	277,557
April	5,941,391	2,235	232,920	105,246	340,401	5.7	315,642
May/81-April/82	65,243,003	15,672	2,518,331	1,225,736	3,759,739	5.8	3,584,563
%		0.4	67.0	32.6	100.0		

(1) Includes only Rejection of New Claims.
(2) Includes New Claims Rejected and Resubmitted Claims Rejected.

Source: Claims Processing Report

TABLE 10

MONTHLY SERVICE DISTRIBUTION

APRIL 1, 1972 TO APRIL 16, 1982

Service Month	Medical	Dental	Optometric	Chiropractic	Osteopathic	Chiropody	Physiotherapy	Total
	$	$	$	$	$	$	$	$
OHSIP(1)	817,975	11,095	5,237	17,177	744	2,376	-	854,604
Total 1972/73	499,076,978	5,645,902	6,657,225	15,580,829	635,747	2,013,493	-	529,610,174
Total 1973/74	527,871,060	5,840,386	6,783,070	17,164,028	585,072	2,326,493	-	560,570,109
Total 1974/75	615,940,552	6,114,204	9,690,076	17,565,563	550,575	2,601,635	-	652,462,605
Total 1975/76	696,699,782	6,477,680	12,020,426	18,629,778	506,453	2,837,072	-	737,171,191
Total 1976/77	750,914,368	4,257,955	13,048,144	20,078,026	454,742	2,659,037	-	791,412,272
Total 1977/78	839,305,338	3,961,892	14,878,849	23,127,252	430,440	2,955,807	-	884,659,578
Total 1978/79	941,810,646	4,553,321	17,424,891	26,044,763	449,086	3,102,646	5,693,182	999,078,535
1979/80								
April	82,368,716	360,581	1,503,738	2,110,770	34,711	253,635	694,690	87,326,841
May	91,393,887	426,895	1,675,086	2,242,534	34,560	292,524	801,955	96,867,441
June	85,193,675	426,095	1,513,372	2,075,526	35,860	272,086	728,761	90,245,375
July	78,801,117	398,520	1,312,995	2,493,365	35,473	254,519	646,517	83,942,506
August	80,173,052	423,557	1,566,332	2,596,478	37,787	243,644	622,492	85,663,342
September	80,674,972	332,435	1,495,394	2,445,805	33,423	260,900	623,465	85,866,394
October	92,262,934	405,175	1,730,440	2,775,168	42,292	286,885	787,930	98,290,824
November	91,339,229	411,754	1,723,763	2,676,225	38,047	285,081	795,508	97,269,607
December	73,459,003	330,616	1,163,960	2,107,494	31,084	221,003	591,681	77,904,841
January	105,427,241	420,774	1,891,154	2,549,589	38,411	286,195	755,485	111,368,849
February	98,606,814	382,561	1,833,324	2,425,537	34,725	252,986	738,809	104,274,756
March	97,409,625	390,222	1,782,990	2,418,716	34,350	261,304	773,106	103,070,313
Total 1979/80	1,057,110,265	4,709,185	19,192,548	28,917,207	430,723	3,170,762	8,560,399	1,122,091,089

(1) Payments for OHSIP services processed with OHIP number.

TABLE 10 (cont'd)

MONTHLY SERVICE DISTRIBUTION

APRIL 1, 1972 TO APRIL 16, 1982

Service Month	Medical	Dental	Optometric	Chiropractic	Osteopathic	Chiropody	Physiotherapy	Total
	$	$	$	$	$	$	$	$
1980/81								
April	100,639,246	391,652	1,873,119	2,518,796	35,185	295,778	845,999	106,599,775
May	103,072,655	427,091	1,884,442	2,529,151	36,201	301,299	879,796	109,130,635
June	97,734,106	440,955	1,695,413	2,433,001	36,634	289,716	856,029	103,485,854
July	96,197,984	470,705	1,678,905	3,014,669	36,808	297,266	841,062	102,537,399
August	88,002,668	478,400	1,666,365	2,723,373	33,146	249,123	696,534	93,849,609
September	102,104,643	428,397	1,889,427	2,987,408	32,369	301,174	829,254	108,572,672
October	106,758,634	502,442	1,980,017	3,150,124	36,394	306,938	917,718	113,652,267
November	99,414,066	443,843	1,834,484	2,808,846	34,968	275,674	852,041	105,663,922
December	93,749,632	417,616	1,436,410	2,649,715	31,434	261,305	775,055	99,321,167
January	103,635,817	455,543	1,856,429	2,691,903	32,965	293,493	788,302	109,754,452
February	96,595,425	438,494	1,736,471	2,633,545	30,075	268,998	841,756	102,544,764
March	106,986,478	503,189	2,137,557	2,930,164	31,796	319,732	962,571	113,871,487
Total 1980/81	1,194,891,354	5,398,327	21,669,039	33,070,695	407,975	3,460,496	10,086,117	1,268,984,003
1981/82								
April	120,453,601	470,814	2,186,017	2,804,039	40,183	323,652	912,296	127,190,602
May	118,548,732	489,962	2,112,338	2,679,686	32,078	323,606	857,946	125,044,348
June	123,132,702	579,264	2,124,529	2,802,445	34,185	346,809	918,723	129,938,657
July	113,938,027	490,153	1,854,980	3,511,799	35,841	317,634	817,524	120,965,958
August	105,247,892	493,439	1,947,604	3,308,732	30,788	280,199	709,966	112,018,620
September	117,728,926	477,426	2,234,783	3,346,734	36,171	327,275	800,944	124,952,259
October	121,469,758	497,387	2,248,290	3,300,499	38,579	319,532	841,576	128,715,621
November	122,864,694	485,530	2,253,373	3,378,517	34,642	332,560	890,924	130,240,240
December	107,800,545	425,989	1,743,391	2,951,570	30,544	282,584	775,642	114,010,265
January	111,626,700	437,989	2,055,121	2,807,751	26,971	290,741	715,648	117,960,921
February	99,410,510	396,810	2,042,565	2,749,229	28,653	256,858	679,401	105,564,026
March	21,717,338	58,010	326,572	103,931	1,010	79,292	6,712	22,292,865
Total 1981/82	1,283,939,425	5,302,773	23,129,563	33,744,932	369,645	3,480,742	8,927,302	1,358,894,382
1982/83								
April	-	-	2,382	-	-	844	-	3,226
Total to Date	8,408,377,743	52,272,720	144,501,450	233,940,250	4,821,202	28,611,403	33,267,000	8,905,791,768

TABLE 11

CATEGORY DISTRIBUTION

SERVICE MONTHS APRIL 1, 1978 TO MARCH 31, 1982

Service Month	Welfare	Full Premium	Partial Assistance	Full Assistance	Group	65 & Older	D.V.A.	Total
	$	$	$	$	$	$	$	$
Total 1978/79	49,779,172	141,246,627	178,747	40,391,033	588,255,013	174,158,519	5,069,424	999,078,535
1979/80								
April	4,333,312	12,372,173	10,262	3,348,391	51,020,069	15,788,195	454,439	87,326,841
May	4,827,279	13,276,091	12,506	3,909,596	56,409,341	17,949,670	482,958	96,867,441
June	4,489,640	12,310,891	14,648	3,792,110	52,502,953	16,674,382	460,751	90,245,375
July	4,301,018	11,481,887	11,616	3,746,754	48,447,523	15,524,364	429,344	83,942,506
August	4,327,190	11,629,602	14,495	3,853,339	49,943,577	15,462,989	432,150	85,663,342
September	4,270,662	11,528,424	14,089	3,773,468	49,874,258	15,943,814	461,779	85,866,394
October	4,789,311	13,269,415	15,671	4,408,812	57,057,966	18,267,599	482,050	98,290,824
November	4,720,481	13,075,359	18,384	4,392,195	56,905,013	17,662,840	495,335	97,269,607
December	3,704,356	10,540,709	14,843	3,646,594	45,199,275	14,384,557	414,507	77,904,841
January	5,411,540	15,079,294	19,947	5,078,271	65,543,282	19,666,162	570,353	111,368,849
February	5,183,666	14,085,128	17,766	4,815,203	61,821,919	17,822,382	528,692	104,274,756
March	5,103,654	13,984,053	21,169	4,809,176	60,425,097	18,214,333	512,831	103,070,313
Total 1979/80	55,462,009	152,633,026	185,396	49,573,909	655,150,273	203,361,287	5,725,189	1,122,091,089
1980/81								
April	5,348,908	15,145,802	14,123	4,218,368	61,436,405	19,895,685	540,484	106,599,775
May	5,439,256	14,990,246	18,621	4,617,116	62,709,584	20,820,241	535,571	109,130,635
June	5,121,961	14,118,441	19,272	4,496,305	59,455,003	19,774,711	500,161	103,485,854
July	5,134,891	13,906,107	20,602	4,819,872	58,673,041	19,479,656	503,230	102,537,399
August	4,794,442	12,728,102	20,678	4,552,966	53,813,017	17,495,701	444,703	93,849,609
September	5,365,900	14,565,975	23,776	5,172,016	62,414,166	20,508,319	522,520	108,572,672
October	5,565,522	15,188,393	25,343	5,406,005	64,858,761	22,049,773	558,470	113,652,267
November	5,187,136	14,226,769	23,306	5,104,432	60,838,825	19,793,489	489,965	105,663,922
December	4,778,512	13,579,430	20,524	4,939,228	57,160,615	18,395,399	447,459	99,321,167
January	5,397,484	14,887,344	24,619	5,501,171	63,448,775	19,982,839	512,220	109,754,452
February	5,086,580	13,814,253	24,566	5,115,194	59,408,571	18,600,625	494,975	102,544,764
March	5,776,636	15,282,593	27,810	5,714,524	65,701,226	20,819,406	549,292	113,871,487
Total 1980/81	62,997,228	172,433,455	263,240	59,657,197	729,917,989	237,615,844	6,099,050	1,268,984,003
1981/82								
April	6,411,608	17,679,324	18,761	5,424,421	72,431,369	24,611,785	613,334	127,190,602
May	6,417,696	16,577,517	19,733	5,731,363	70,878,978	24,796,809	622,252	125,044,348
June	6,540,688	17,294,841	20,899	6,185,026	73,673,605	25,582,758	640,840	129,938,657
July	6,267,123	16,054,136	21,763	6,041,831	68,309,908	23,679,452	591,745	120,965,958
August	5,845,098	14,527,239	26,837	5,720,356	63,694,298	21,637,881	566,911	112,018,620
September	6,225,487	16,395,238	23,537	6,175,180	71,013,872	24,469,766	649,179	124,952,259
October	6,281,228	16,839,286	24,002	6,382,757	72,733,337	25,807,453	647,558	128,715,621
November	6,366,939	17,283,525	25,888	6,582,137	74,084,484	25,244,963	652,304	130,240,240
December	5,527,695	15,088,230	24,600	5,915,823	64,727,746	22,155,366	570,805	114,010,265
January	5,867,734	15,370,874	25,700	6,268,330	67,949,944	21,902,685	575,654	117,960,921
February	5,319,681	13,376,160	23,341	5,711,557	62,137,824	18,485,157	510,306	105,564,026
March	933,837	2,777,570	3,855	1,083,386	13,822,311	3,572,258	99,648	22,292,865
Total 1981/82	68,004,814	179,263,940	258,916	67,222,167	775,457,676	261,946,333	6,740,536	1,358,894,382

TABLE 11 (Cont'd)

CATEGORY DISTRIBUTION

SERVICE MONTHS APRIL 1, 1981 TO MARCH 31, 1982

Services	Welfare		Full Premium		Partial Assistance		Full Assistance		Group		65 and Older		D.V.A.		Total	
	$	%	$	%	$	%	$	%	$	%	$	%	$	%	$	%
Medical	65,775,629	97	167,690,571	94	239,808	93	63,361,802	94	729,216,928	94	251,186,391	95	6,468,296	96	1,283,939,425	95
%	5.1		13.1		-		4.9		56.8		19.6		0.5		100.0	
Dental	213,803	-	936,357	-	501	-	444,949	1	3,505,172	-	181,869	-	17,122	-	5,302,773	-
%	4.1		17.7		-		8.4		66.1		3.4		0.3		100.0	
Optometric	912,196	2	3,377,088	2	5,457	2	1,230,547	2	14,535,751	2	2,954,477	1	114,047	2	23,129,563	2
%	3.9		14.6		-		5.3		62.9		12.8		0.5		100.0	
Chiropractic	726,173	1	5,833,483	3	11,774	5	1,738,968	3	21,192,491	3	4,146,395	2	95,648	2	33,744,932	2
%	2.2		17.3		-		5.1		62.8		12.3		0.3		100.0	
Osteopathic	2,475	-	56,876	-	42	-	12,495	-	180,327	-	116,523	-	907	-	369,645	-
%	0.7		15.4		-		3.4		48.8		31.5		0.2		100.0	
Chiropody	70,369	-	285,920	-	361	-	64,892	-	1,276,548	-	1,767,689	1	14,963	-	3,480,742	-
%	2.0		8.2		-		1.9		36.7		50.8		0.4		100.0	
Physiotherapy	301,169	-	1,083,645	1	973	-	368,514	-	5,550,459	1	1,592,989	1	29,553	-	8,927,302	1
%	3.4		12.1		-		4.1		62.2		17.9		0.3		100.0	
Total	68,004,814	100	179,263,940	100	258,916	100	67,222,167	100	775,457,676	100	261,946,333	100	6,740,536	100	1,358,894,382	100
%	5.0		13.2		-		4.9		57.1		19.3		0.5		100.0	
Average Insured Pop.1981/82 000's	468.1	5.5	998.3	11.6	5.3	0.1	445.7	5.2	5,399.3	62.8	1,235.8	14.4	39.5	0.4	8,592.0	100.0
Per Capita Cost-Insured Population																
Medical	$140.52		$167.98		$45.25		$142.16		$135.06		$203.26		$163.76		$149.43	
Dental	0.46		0.94		0.09		1.00		0.65		0.15		0.43		0.62	
Optometric	1.95		3.38		1.03		2.76		2.69		2.39		2.89		2.69	
Chiropractic	1.55		5.84		2.22		3.90		3.92		3.36		2.42		3.93	
Osteopathic	0.01		0.06		0.01		0.03		0.03		0.09		0.02		0.04	
Chiropody	0.15		0.29		0.07		0.15		0.24		1.43		0.38		0.41	
Physiotherapy	0.64		1.08		0.18		0.83		1.03		1.29		0.75		1.04	
Overall	145.28		179.57		48.85		150.83		143.62		211.97		170.65		158.16	

TABLE 11 (Cont'd)

CATEGORY DISTRIBUTION

SERVICE MONTHS APRIL 1, 1980 TO MARCH 31, 1981

Services	Welfare		Full Premium		Partial Assistance		Full Assistance		Group		65 and Older		D.V.A.		Total	
	$	%	$	%	$	%	$	%	$	%	$	%	$	%	$	%
Medical	60,824,749	97	161,036,069	93	241,029	92	56,020,216	94	683,936,780	94	226,984,822	95	5,847,689	96	1,194,891,354	94
%	5.1		13.5		-		4.7		57.2		19.0		0.5		100.0	
Dental	189,985	-	957,228	1	3,465	1	430,760	1	3,640,459	-	163,416	-	13,014		5,398,327	-
%	3.5		17.7		0.1		8.0		67.5		3.0		0.2		100.0	
Optometric	868,010	1	3,038,589	2	5,372	2	1,089,510	2	13,738,638	2	2,825,745	1	103,175	2	21,669,039	2
%	4.0		14.0		-		5.0		63.4		13.1		0.5		100.0	
Chiropractic	703,496	1	5,798,281	3	10,115	4	1,650,978	3	20,758,410	3	4,065,128	2	84,287	1	33,070,695	3
%	2.1		17.5		-		5.0		62.8		12.3		0.3		100.0	
Osteopathic	3,713	-	61,167	-	116	-	12,603	-	204,482	-	124,805	-	1,089	-	407,975	-
%	0.9		15.0		-		3.1		50.1		30.6		0.3		100.0	
Chiropody	68,597	-	315,689	-	777	-	64,921	-	1,295,730	-	1,701,563	1	13,219	-	3,460,496	-
%	2.0		9.1		-		1.9		37.4		49.2		0.4		100.0	
Physiotherapy	338,678	1	1,226,432	1	2,366	1	388,209	-	6,343,490	1	1,750,365	1	36,577	1	10,086,117	1
%	3.4		12.2		-		3.8		62.9		17.3		0.4		100.0	
Total	62,997,228	100	172,433,455	100	263,240	100	59,657,197	100	729,917,989	100	237,615,844	100	6,099,050	100	1,268,984,003	100
%	5.0		13.6		-		4.7		57.5		18.7		0.5		100.0	
Average Insured Pop.1980/81 000's	483.9	5.7	1,035.4	12.1	7.8	0.1	415.1	4.9	5,386.4	63.1	1,174.2	13.7	37.6	0.4	8,540.4	100.0
Per Capita Cost-Insured Population																
Medical	$125.70		$155.53		$30.90		$134.96		$126.97		$193.31		$155.53		$139.91	
Dental	0.39		0.93		0.44		1.04		0.68		0.14		0.35		0.63	
Optometric	1.79		2.94		0.69		2.62		2.55		2.41		2.74		2.54	
Chiropractic	1.45		5.60		1.30		3.98		3.85		3.46		2.24		3.87	
Osteopathic	0.01		0.06		0.02		0.03		0.04		0.10		0.03		0.05	
Chiropody	0.14		0.30		0.10		0.16		0.24		1.45		0.35		0.41	
Physiotherapy	0.70		1.18		0.30		0.93		1.18		1.49		0.97		1.18	
Overall	130.18		166.54		33.75		143.72		135.51		202.36		162.21		148.59	

TABLE 11 (Cont'd)

CATEGORY DISTRIBUTION

SERVICE MONTHS APRIL 1, 1979 TO MARCH 31, 1980

Services	Welfare		Full Premium		Partial Assistance		Full Assistance		Group		65 and Older		D.V.A.		Total	
	$	%	$	%	$	%	$	%	$	%	$	%	$	%	$	%
Medical	53,551,832	97	142,615,783	93	170,206	92	46,477,082	94	614,756,835	94	194,040,645	95	5,497,882	96	1,057,110,265	94
%	5.1		13.5		-		4.4		58.1		18.4		0.5		100.0	
Dental	150,704	-	834,587	1	1,492	1	366,461	1	3,220,452	-	125,643	-	9,846	-	4,709,185	-
%	3.2		17.7		-		7.8		68.4		2.7		0.2		100.0	
Optometric	766,787	1	2,714,498	2	4,374	2	941,446	2	12,229,193	2	2,440,948	1	95,302	2	19,192,548	2
%	4.0		14.2		-		4.9		63.7		12.7		0.5		100.0	
Chiropractic	637,987	1	5,076,374	3	7,984	4	1,407,217	3	18,102,562	3	3,605,367	2	79,716	1	28,917,207	3
%	2.2		17.5		-		4.9		62.6		12.5		0.3		100.0	
Osteopathic	5,069	-	66,828	-	66	-	13,206	-	216,835	-	127,509	-	1,210	-	430,723	-
%	1.2		15.5		-		3.1		50.3		29.6		0.3		100.0	
Chiropody	63,993	-	271,432	-	520	-	61,344	-	1,200,281	-	1,560,807	1	12,385	-	3,170,762	-
%	2.0		8.6		-		1.9		37.9		49.2		0.4		100.0	
Physiotherapy	285,637	1	1,053,524	1	754	1	307,153	-	5,424,115	1	1,460,368	1	28,848	1	8,560,399	1
%	3.3		12.3		-		3.6		63.4		17.1		0.3		100.0	
Total	55,462,009	100	152,633,026	100	185,396	100	49,573,909	100	655,150,273	100	203,361,287	100	5,725,189	100	1,122,091,089	100
%	5.0		13.6		-		4.4		58.4		18.1		0.5		100.0	
Average Insured Pop.1979/80 000's	483.2	5.7	1,049.2	12.4	6.4	0.1	390.5	4.6	5,396.8	63.7	1,111.7	13.1	38.7	0.4	8,476.5	100.0
Per Capita Cost-Insured Population																
Medical	$110.83		$135.93		$26.60		$119.02		$113.91		$174.55		$142.07		$124.71	
Dental	0.31		0.80		0.23		0.94		0.60		0.11		0.25		0.56	
Optometric	1.59		2.59		0.68		2.41		2.27		2.20		2.46		2.27	
Chiropractic	1.32		4.84		1.25		3.60		3.35		3.24		2.06		3.41	
Osteopathic	0.01		0.06		0.01		0.03		0.04		0.12		0.03		0.05	
Chiropody	0.13		0.26		0.08		0.16		0.22		1.40		0.32		0.37	
Physiotherapy	0.59		1.00		0.12		0.79		1.01		1.31		0.75		1.01	
Overall	114.78		145.48		28.97		126.95		121.40		182.93		147.94		132.38	

TABLE 11 (cont'd)

CATEGORY DISTRIBUTION

SERVICE MONTHS APRIL 1, 1978 TO MARCH 31, 1979

Services	Welfare		Full Premium		Partial Assistance		Full Assistance		Group		65 and Older		D.V.A.		Total	
	$	%	$	%	$	%	$	%	$	%	$	%	$	%	$	%
Medical	48,091,570	97	132,112,948	94	165,887	93	37,860,439	94	552,757,693	94	165,961,246	95	4,860,863	96	941,810,646	94
%	5.1		14.1		-		4.0		58.7		17.6		0.5		100.0	
Dental	142,032	-	795,578	1	498	-	309,726	1	3,176,999	1	116,860	-	11,628	-	4,553,321	-
%	3.1		17.5		-		6.8		69.7		2.6		0.3		100.0	
Optometric	717,182	2	2,571,974	2	3,784	2	787,644	2	11,042,615	2	2,212,940	1	88,752	2	17,424,891	2
%	4.1		14.8		-		4.5		63.4		12.7		0.5		100.0	
Chiropractic	579,044	1	4,690,818	3	6,551	4	1,177,348	3	16,228,879	2	3,288,036	2	74,087	2	26,044,763	3
%	2.2		18.0		-		4.5		62.3		12.7		0.3		100.0	
Osteopathic	5,889	-	71,971	-	9	-	14,557	-	226,627	-	129,051	-	982	-	449,086	-
%	1.3		16.0		-		3.2		50.5		28.8		0.2		100.0	
Chiropody	62,784	-	274,753	-	387	-	55,209	-	1,173,749	-	1,524,408	1	11,356	-	3,102,646	-
%	2.0		8.9		-		1.8		37.8		49.1		0.4		100.0	
Physiotherapy	180,671	-	728,585	-	1,631	1	186,110	-	3,648,451	1	925,978	1	21,756	-	5,693,182	1
%	3.2		12.8		-		3.3		64.1		16.2		0.4		100.0	
Total	49,779,172	100	141,246,627	100	178,747	100	40,391,033	100	588,255,013	100	174,158,519	100	5,069,424	100	999,078,535	100
%	5.0		14.1		-		4.1		58.9		17.4		0.5		100.0	
Average Insured Pop. 1978/79 000's	484.3	5.7	1,078.1	12.8	3.5	0.1	362.2	4.3	5,396.7	64.1	1,050.0	12.5	38.0	0.5	8,412.8	100.0
Per Capita Cost-Insured Population																
Medical	$99.30		$122.54		$47.40		$104.53		$102.42		$158.06		$127.92		$111.95	
Dental	0.29		0.74		0.14		0.86		0.59		0.11		0.30		0.54	
Optometric	1.48		2.38		1.08		2.18		2.05		2.11		2.34		2.07	
Chiropractic	1.20		4.35		1.87		3.25		3.01		3.13		1.95		3.10	
Osteopathic	0.01		0.07		-		0.04		0.04		0.12		0.03		0.05	
Chiropody	0.13		0.25		0.11		0.15		0.22		1.45		0.30		0.37	
Physiotherapy	0.37		0.68		0.47		0.51		0.67		0.88		0.57		0.68	
Overall	102.78		131.01		51.07		111.52		109.00		165.86		133.41		118.76	

Table 12 District Office Claim Payments by Service and Payment Month

A reconciliation of individual district office claim payments is illustrated in Table 12.

Table 13 Delay Time Based on Payments by All District Offices

All fee-for-service payments are made some time after the service is rendered. Delays may range from a few days to several years, depending on policies for the use of intermediaries (approved agencies), the presence or absence of penalties on the late submission of accounts, the proportion of patient reimbursement and out-of-province accounts and on administrative efficiency.

Fluctuations in this factor are attributable not only to controllable variables such as flow of cash payments, inventory and changes in the claim payment system, but also other elements over which the Plan can exercise little or no control, such as changes in the physicians' billing practices, mode of payment, strikes, etc.

At the end of fiscal 1981/82, the delay time based on the geometric and arithmetic mean was 2.26 and 2.47 months respectively, compared with 2.27 and 2.47 months in fiscal 1980/81.

Table 14 Revenue

During fiscal 1981/82 premium revenue received totalled $1,179.1 million compared with $1,060.9 million received during fiscal 1980/81.

The amount of premium revenue forfeited furing fiscal 1981/82 totalled $524.4 million compared with $450.9 million forfeited during fiscal 1980/81.

TABLE 12

DISTRICT OFFICE CLAIM PAYMENTS BY SERVICE AND PAYMENT MONTH

Service Month	Hamilton	Kingston	London	Mississauga	Oshawa	Ottawa	Sudbury	Thunder Bay	Toronto	Total[1]
1981/82	$	$	$	$	$	$	$	$	$	$
April	20,292,609	4,914,315	16,105,744	19,679,843	17,212,827	11,748,778	6,241,277	2,475,586	28,513,804	127,184,783[2]
May	20,274,188	4,818,670	15,765,266	19,172,973	16,796,680	11,717,599	6,111,116	2,492,754	27,895,102	125,044,348
June	20,941,874	5,047,784	16,317,036	20,097,121	17,394,116	12,110,675	6,318,566	2,519,031	29,192,454	129,938,657
July	19,610,072	4,551,657	15,510,460	18,470,369	16,392,620	11,126,758	5,774,261	2,366,706	27,163,055	120,965,958
August	18,156,962	4,279,234	14,638,257	17,244,561	15,218,698	10,423,871	5,622,218	2,268,360	24,166,459	112,018,620
September	20,042,162	4,855,963	15,961,423	19,408,134	16,809,861	11,694,484	6,159,838	2,471,562	27,548,832	124,952,259
October	20,756,957	5,063,487	16,421,952	19,922,617	17,167,060	12,020,582	6,296,799	2,501,681	28,564,486	128,715,621
November	20,940,024	4,971,969	16,586,021	20,506,735	17,294,596	12,045,199	6,338,015	2,484,129	29,073,552	130,240,240
December	18,436,788	4,325,453	14,808,480	17,971,579	15,371,291	10,419,934	5,534,690	2,250,860	24,891,190	114,010,265
January	18,840,717	4,572,436	15,311,604	18,686,831	15,989,341	10,948,629	5,720,509	2,223,161	25,667,693	117,960,921
February	17,154,870	4,117,704	13,795,771	17,021,992	14,514,186	9,587,287	5,350,780	1,827,581	22,193,855	105,564,026
March	3,821,267	597,488	2,217,099	3,777,694	4,008,253	1,995,524	1,006,563	374,420	4,494,557	22,292,865
Total 1981/82	219,268,490	52,116,160	173,439,113	211,960,449	184,169,529	125,839,320	66,474,632	26,255,831	299,365,039	1,358,888,563
1982/83	506	-	1,956	-	363	45	-	-	356	3,226
1980/81	19,403,367	4,765,529	14,815,905	17,417,020	13,762,370	11,691,726	5,472,518	2,603,275	27,746,270	117,677,980
1979/80	89,672	16,948	9,011	41,784	21,702	15,286	8,593	3,908	94,039	300,943
Total	238,762,035	56,898,637	188,265,985	229,419,253	197,953,964	137,546,377	71,955,743	28,863,014	327,205,704	1,476,870,712
%	16.2	3.9	12.7	15.5	13.4	9.3	4.9	1.9	22.2	100.0
Payment Month										
1981/82										
May	20,046,958	4,519,322	15,030,130	18,596,353	15,235,032	11,314,363	5,249,756	2,372,936	26,698,238	119,063,088
June	18,437,205	4,400,046	15,181,965	18,164,341	16,113,668	10,730,465	5,976,565	2,249,052	26,747,669	118,000,976
July	21,108,822	4,946,723	16,070,667	19,792,676	16,773,235	11,938,489	6,344,618	2,471,425	28,460,439	127,907,094
August	19,787,698	5,415,636	15,683,653	16,912,747	15,999,469	11,208,941	6,102,323	2,196,871	26,180,738	119,488,076
September	17,907,425	4,111,762	14,353,092	19,195,044	16,513,925	10,567,521	5,436,539	2,318,727	25,530,905	115,934,940
October	20,447,159	4,321,263	16,139,699	19,107,459	16,688,213	10,799,561	6,034,120	2,276,337	26,390,386	122,204,197
November	20,328,867	5,081,805	16,188,939	19,791,962	16,845,861	12,803,957	6,301,272	2,247,218	27,944,749	127,534,630
December	20,883,418	5,029,431	16,950,268	20,069,155	17,848,180	11,463,749	6,195,851	2,792,835	29,119,842	130,352,729
January	21,015,157	5,099,759	16,161,704	19,512,528	16,907,054	12,365,593	6,408,075	2,344,364	29,214,512	129,028,746
February	18,230,491	4,094,541	14,703,690	18,303,667	16,108,574	10,480,559	5,240,339	2,644,834	25,623,088	115,429,783
March	21,340,958	5,078,951	16,320,869	20,906,063	16,771,351	12,423,240	6,637,504	2,417,000	28,588,427	130,484,363
April	19,227,877	4,799,398	15,481,309	19,067,258	16,149,402	11,449,939	6,028,781	2,531,415	26,706,711	121,442,090
Total	238,762,035	56,898,637	188,265,985	229,419,253	197,953,964	137,546,377	71,955,743	28,863,014	327,205,704	1,476,870,712
%	16.2	3.9	12.7	15.5	13.4	9.3	4.9	1.9	22.2	100.0

(1) Excludes manual activity $357,767, sundry recoveries ($1,502,113), non fee-for-service payments $65,121,335 and adjustments $2,163,162.

TABLE 13

DELAY TIME BASED ON PAYMENTS BY ALL DISTRICT OFFICES

Payment Month	Medical Mean		Dental Mean		Optometric Mean		Chiropractic Mean		Osteopathic Mean		Chiropody Mean		Physiotherapy Mean		Total Mean	
	Geo-metric	Arith-metic	Geo-metric	Arith-metic	Geo-metric	Arith-metic	Geo-metric	Arith-metic	Geo-metric	Arith-metic	Geo-metric	Arith-metic	Geo-metric	Arith-metic	Geo-metric	Arith-metic
1981	Months		Months		Months		Months		Months		Months		Months		Months	
May	2.17	2.42	2.33	2.50	2.14	2.41	2.35	2.51	2.29	2.49	1.98	2.31	2.49	2.58	2.18	2.43
June	2.20	2.45	2.29	2.49	2.16	2.42	2.36	2.51	2.35	2.51	2.00	2.34	2.50	2.59	2.20	2.45
July	2.24	2.48	2.27	2.49	2.23	2.47	2.37	2.52	2.33	2.50	2.01	2.34	2.53	2.62	2.25	2.48
August	2.27	2.48	2.36	2.54	2.20	2.44	2.35	2.51	2.34	2.51	2.03	2.34	2.49	2.59	2.28	2.49
September	2.33	2.53	2.47	2.62	2.29	2.51	2.36	2.51	2.41	2.55	2.15	2.45	2.57	2.65	2.33	2.53
October	2.30	2.51	2.51	2.63	2.21	2.45	2.41	2.54	2.43	2.57	2.11	2.41	2.62	2.66	2.30	2.51
November	2.26	2.48	2.41	2.56	2.18	2.43	2.37	2.52	2.36	2.52	2.06	2.38	2.53	2.61	2.26	2.49
December	2.27	2.49	2.38	2.55	2.18	2.43	2.37	2.52	2.35	2.51	2.04	2.35	2.49	2.58	2.28	2.49
1982																
January	2.27	2.48	2.38	2.55	2.19	2.44	2.36	2.52	2.37	2.52	2.03	2.35	2.46	2.57	2.27	2.48
February	2.28	2.50	2.42	2.57	2.04	2.45	2.38	2.53	2.33	2.51	2.10	2.40	2.52	2.61	2.28	2.50
March	2.25	2.48	2.31	2.51	2.17	2.43	2.35	2.51	2.30	2.51	2.08	2.38	2.51	2.60	2.25	2.48
April	2.26	2.47	2.42	2.56	2.17	2.43	2.36	2.51	2.32	2.50	2.00	2.32	2.48	2.58	2.26	2.47

TABLE 14

REVENUE

APRIL 1, 1978 TO MARCH 31, 1982

	January	February	March	April-March 1981/82		April-March 1980/81		April-March 1979/80		April-March 1978/79	
	$	$	$	$	%	$	%	$	%	$	%
Net Premium Revenue	104,036,993	103,251,275	158,011,811	1,179,077,502		1,060,910,872		1,036,850,580		977,228,232	
Premium Revenue Forfeited by Premium Assistance(1)											
Partially Assisted 25%	2,554	2,542	2,726	28,080		46,985		36,677		-	
50%	17,285	16,250	17,204	178,707		174,960		132,673		-	
75%	44,798	43,660	45,109	488,338		649,980		531,992		-	
Total	64,637	62,452	65,039	695,125	0.1	871,925	0.2	701,342	0.2	330,732(2)	0.1
Fully Assisted											
Taxable Income	7,583,537	7,670,293	7,766,433	81,174,707	15.5	68,406,940	15.2	63,784,681	15.0	54,873,414	14.4
Temporary Assistance	1,103,908	1,160,235	1,367,649	13,534,341	2.6	10,577,560	2.3	9,130,215	2.1	8,571,513	2.2
65 and Older	28,690,660	28,773,414	28,899,500	328,813,584	62.7	281,798,900	62.5	263,545,369	62.0	236,297,479	61.8
Indians	538,062	538,660	533,163	6,139,408	1.2	5,224,720	1.1	5,056,306	1.2	5,003,614	1.3
D.V.A.	691,449	706,054	697,176	7,783,944	1.5	6,664,420	1.5	6,676,260	1.6	6,163,521	1.6
Municipal Welfare	2,744,360	2,800,296	3,004,191	32,536,181	6.2	28,908,080	6.4	27,076,058	6.4	24,037,795	6.3
Provincial Welfare	4,585,901	4,621,344	4,594,871	53,685,040	10.2	48,478,620	10.8	49,093,630	11.5	46,999,613	12.3
Total	46,002,514	46,332,748	46,928,022	524,362,330	100.0	450,931,165	100.0	425,063,861	100.0	382,277,681	100.0

(1) Based on the number of certificates in force at the end of each month.

(2) Percentage breakdown not available prior to fiscal 1979/80.

PART III

HISTORICAL COMPARISON OF OHIP PRACTITIONER ACTIVITIES

APRIL 1976 TO MARCH 1981

1. Enrolment

During the period 1976/77 through 1980/81 the average number of active certificates increased 9.4% compared to an increase of 2.4% in the average number of active participants.

2. Revenue and Reimbursement of Expenditure

As shown in the following table, increases in premium assistance have exceeded increases in premium revenue during the five year period.

Year	Monthly Premium Rates		Increases In Premium Revenue	Increases In Premium Assistance
	Single	Couples Families		
	$	$	%	%
1980/81	20	40	2.3	6.1
1979/80	20	40	6.1	11.2
1978/79	19	38	17.8	23.4
1977/78	16	32	3.9	8.7

3. Claim Payments - Month of Payment

This section provides data on OHIP medical activities on a month of payment basis on all services. Growth rates are as follows:

	% Increase (Decrease)				
	Average	1980/81	1979/80	1978/79	1977/78
Total payments	13.6	18.9	9.1	14.5	12.2
Fee-for-service payments	12.9	18.9	6.0	14.6	12.4
Number of claims	5.1	9.1	(2.9)	7.5	7.3
Average cost per claim (FFS)	7.4	9.1	9.2	6.7	4.7
Average number of claims per insured resident	4.5	8.3	(3.7)	7.9	6.0
Average per capita cost all payments	13.0	18.0	8.3	14.9	10.9

HISTORICAL COMPARISON OF OHIP OPERATIONS FISCALS 1976/77 TO 1980/81

1. Enrolment	Fiscal 1980/81		Fiscal 1979/80		Fiscal 1978/79		Fiscal 1977/78		Fiscal 1976/77	
- Average number of active certificates 000's	4,018.2		3,929.0		3,821.1		3,744.9		3,672.7	
. Single	1,719.6	(42.8%)	1,668.1	(42.5%)	1,594.4	(41.7%)	1,543.5	(41.2%)	1,504.9	(41.0%)
. Family	2,298.6	(57.2%)	2,260.9	(57.5%)	2,226.7	(58.3%)	2,201.4	(58.8%)	2,167.8	(59.0%)
- Average number of active participants 000's	8,540.4(1)		8,476.5(1)		8,412.8(1)		8,446.0(2)		8,342.0(2)	
. Group	5,386.4	(63.1%)	5,396.8	(63.7%)	5,396.7	(64.2%)	5,397.9	(63.9%)	5,393.1	(64.7%)
. Full pay	1,035.4	(12.1%)	1,049.2	(12.4%)	1,078.1	(12.8%)	1,176 5	(13.9%)	1,178.8	(14.1%)
. Partially assisted	7.8	(0.1%)	6.4	(0.1%)	3.5	(-)	6.1	(0.1%)	9.3	(0.1%)
. Fully assisted	357.7	(4.2%)	340.0	(4.0%)	311.7	(3.7%)	279.5	(3.3%)	253.7	(3.0%)
. Temporary assisted	57.4	(0.7%)	50.5	(0.6%)	50.5	(0.6%)	71.5	(0.8%)	60.3	(0.7%)
. 65 and older	1,174.2	(13.7%)	1,111.7	(13.1%)	1,050.0	(12.5%)	983.8	(11.7%)	938.7	(11.3%)
. D.V.A.	37.6	(0.4%)	38.7	(0.4%)	38.0	(0.5%)	37.4	(0.4%)	33.9	(0.4%)
. Municipal welfare	160.9	(1.9%)	154.2	(1.8%)	145.7	(1.7%)	149.3	(1.8%)	144.8	(1.7%)
. Provincial welfare	323.0	(3.8%)	329.0	(3.9%)	338.6	(4.0%)	344.0	(4.1%)	329.4	(4.0%)

2. Revenue and Reimbursement of Expenditure					
- Net premium revenue for combined plan	$1,060,910,872	$1,036,850,580	$977,228,232	$839,934,952	$798,656,250
- Estimated premium revenue forfeited by premium assistance	450,931,165	425,061,165	382,277,681	309,893,780	285,117,565
- Federal contribution under the Medical Care Act (Canada)	-	-	-	7,631,889	359,962,821
. Reimbursement	-	-	-	-	$335,152,846
. Revenue (Holdback pertaining to previous year)	-	-	-	$7,631,889	$24,809,975

(1) Based on 1976 Census Projection of the Ontario Population.
(2) Based on 1971 Census Projection of the Ontario Population.

HISTORICAL COMPARISON OF OHIP OPERATIONS FISCALS 1976/77 TO 1980/81 (cont'd)

3. Claim Payments-Month of Payment

	Fiscal 1980/81		Fiscal 1979/80		Fiscal 1978/79		Fiscal 1977/78		Fiscal 1976/77	
- Total payments	$1,334,297,652		$1,122,035,330		$1,028,274,586		$898,159,771		$800,259,756	
- Fee-for-service payments	$1,274,211,986		$1,071,646,477		$1,011,306,383		$882,234,148		$784,951,924	
- Number of claim fee-for-service	64,464,952		59,113,737		60,873,166		56,646,320		52,795,453	
- Average cost per claim fee-for-service	$19.77		$18.13		$16.61		$15.57		$14.87	
- Average number of claims per insured resident	7.55		6.97		7.24		6.71		6.33	
- Payment Distribution										
. Service - All Payments										
Medical(1)	$1,222,397,164	(91.6%)	$1,026,117,305	(91.4%)	$971,252,674	(94.5%)	$853,123,285	(95.0%)	$759,923,543	(94.9%)
Dental	5,354,080	(0.4%)	4,535,461	(0.4%)	4,655,277	(0.5%)	3,967,540	(0.4%)	4,498,686	(0.6%)
Optometric	21,485,356	(1.6%)	18,328,002	(1.6%)	17,669,620	(1.7%)	14,796,471	(1.7%)	12,878,964	(1.6%)
Chiropractic	32,672,152	(2.5%)	28,372,657	(2.5%)	26,047,532	(2.5%)	22,872,127	(2.5%)	19,860,960	(2.5%)
Osteopathic	412,820	(-)	428,596	(0.1%)	452,127	(-)	430,196	(0.1%)	459,241	(0.1%)
Chiropody	3,435,798	(0.3%)	3,063,716	(0.3%)	3,187,063	(0.3%)	2,970,152	(0.3%)	2,638,362	(0.3%)
Physiotherapy(2)	9,959,293	(0.7%)	8,470,217	(0.8%)	5,010,293	(0.5%)	-	-	-	-
Out of province hospital services	38,580,989	(2.9%)	32,719,376	(2.9%)	-	-	-	-	-	-

. Service Mode Based on Fee-for-service Payments	Phys/Pract.	Subs.	Phys/Pract.	Subs.	Phys/Pract.	Subs.	Phys/Pract.	Subs.	Phys/Pract.	Subs.
	%	%	%	%	%	%	%	%	%	%
Medical	88.6	11.4	87.2	12.8	89.8	10.2	91.0	9.0	90.3	9.7
Dental	98.1	1.9	97.6	2.4	98.7	1.3	98.8	1.2	99.3	0.7
Optometric	95.9	4.1	95.2	4.8	95.5	4.5	95.3	4.7	95.1	4.9
Chiropractic	98.2	1.8	98.3	1.7	98.4	1.6	98.3	1.7	98.2	1.8
Osteopathic	96.1	3.9	97.1	2.1	96.9	3.1	95.6	4.4	94.1	5.9
Chiropody	87.2	12.8	87.8	12.2	89.8	10.2	90.8	9.2	91.5	8.5
Physiotherapy	99.9	0.1	100.0	-	100.0	-	-	-	-	-
Overall	89.1	10.9	87.8	12.2	90.2	9.8	91.3	8.7	90.6	9.4

(1) Includes payments to health centres, T.B. sanatoria, V.D. clinics and physicians' salaries.
(2) Physiotherapy services provided in approved physiotherapy facilities have been included with medical data since June 1978.

HISTORICAL COMPARISON OF OHIP OPERATIONS FISCALS 1976/77 TO 1980/81 (cont'd)

3. Claim Payments - Month of Payment	Fiscal 1980/81		Fiscal 1979/80		Fiscal 1978/79		Fiscal 1977/78		Fiscal 1976/77	
. Category Fee-For-Service Payments	$1,274,211,986		$1,071,646,477		$1,011,306,383		$882,234,148		$784,951,924	
Group	733,711,550	(57.6%)	626,913,481	(58.5%)	596,337,828	(59.0%)	519,784,882	(58.9%)	468,441,641	(59.7%)
Full pay	173,584,858	(13.6%)	145,684,797	(13.6%)	143,538,163	(14.2%)	135,735,405	(15.4%)	123,664,671	(15.7%)
Partially assisted	259,469	(-)	174,760	(-)	196,432	(-)	296,603	(-)	312,248	(-)
Fully assisted	59,500,577	(4.7%)	46,815,506	(4.4%)	40,366,241	(4.0%)	30,527,156	(3.5%)	24,150,160	(3.1%)
65 and older	237,978,992	(18.7%)	193,713,577	(18.1%)	175,376,691	(17.3%)	149,045,481	(16.9%)	127,896,325	(16.3%)
D.V.A.	6,168,827	(0.5%)	5,443,032	(0.5%)	5,144,533	(0.5%)	4,366,167	(0.5%)	3,594,398	(0.5%)
Municipal/prov. welfare	63,007,713	(4.9%)	52,901,324	(4.9%)	50,346,495	(5.0%)	42,478,454	(4.8%)	36,892,481	(4.7%)
. District Office - All Payments	$1,334,297,652		$1,122,035,330		$1,028,274,586		$898,159,771		$800,259,756	
Hamilton	205,443,664	(15.4%)	176,350,420	(15.7%)	166,857,634	(16.2%)	147,592,868	(16.4%)	131,486,379	(16.4%)
Kingston	48,893,075	(3.7%)	41,662,596	(3.7%)	39,653,945	(3.9%)	34,830,426	(3.9%)	30,654,263	(3.8%)
London	161,326,107	(12.1%)	136,692,813	(12.2%)	126,922,042	(12.3%)	87,429,704	(9.7%)	72,224,433	(9.0%)
Mississauga	196,644,835	(14.7%)	158,776,671	(14.1%)	152,743,617	(14.9%)	128,639,829	(14.3%)	111,571,474	(14.0%)
Oshawa	170,808,666	(12.8%)	144,228,729	(12.8%)	131,132,611	(12.7%)	114,506,728	(12.7%)	77,551,497	(9.7%)
Ottawa	116,922,738	(8.7%)	98,127,715	(8.8%)	94,626,837	(9.2%)	80,537,909	(9.0%)	70,541,889	(8.8%)
Sudbury	62,190,378	(4.7%)	52,217,087	(4.7%)	51,201,979	(5.0%)	43,906,546	(4.9%)	39,754,725	(5.0%)
Thunder Bay	25,251,564	(1.9%)	22,049,994	(2.0%)	20,390,042	(2.0%)	19,293,723	(2.2%)	17,551,375	(2.2%)
Toronto(1)	308,235,636	(23.1%)	259,209,929	(23.1%)	244,745,879	(23.8%)	217,942,978	(24.3%)	220,098,732	(27.5%)
Windsor(2)	-	-	-	-	-	-	23,479,060	(2.6%)	28,824,989	(3.6%)
Out of province hospital services	38,580,989	(2.9%)	32,719,376	(2.9%)	-	-	-	-	-	-

(1) Includes payments to health centres, T.B. sanatoria, V.D. clinics and physicians' salaries.
(2) On December 31, 1977 the Windsor operation was transferred to the London District Office.

3. Claim Payments - Month of Payment

	Fiscal 1980/81		Fiscal 1979/80		Fiscal 1978/79		Fiscal 1977/78		Fiscal 1976/77	
	Fee-For-Service	All Payments	Fee-For-Service	All Payments	Fee-For-Service	All Payments	Fee-For-Service	All Payments	Fee-For-Service	All Payments
- Average Per Capita Cost										
. Service										
Medical	$140.61	$143.13	$118.98	$121.05	$113.43	$115.45	$99.12	$101.01	$89.26	$91.09
Dental	0.63	0.63	0.54	0.54	0.55	0.55	0.47	0.47	0.54	0.54
Optometric	2.52	2.52	2.16	2.16	2.12	2.10	1.75	1.75	1.54	1.54
Chiropractic	3.83	3.83	3.35	3.35	3.10	3.10	2.71	2.71	2.38	2.38
Osteopathic	0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.06	0.06
Chiropody	0.40	0.40	0.36	0.36	0.38	0.38	0.35	0.35	0.32	0.32
Physiotherapy	1.16	1.16	0.99	1.00	0.58	0.60	-	-	-	-
Out of province hospital services	-	4.52	-	3.86	-	-	-	-	-	-
Overall	149.20	156.24	126.43	132.37	120.21	122.23	104.45	106.34	94.10	95.93
. Category										
Group	$136.22		$116.16		$110.50		$96.29		$86.86	
Full pay	167.65		138.85		133.14		115.37		104.91	
Partially assisted	33.27		27.31		56.12		48.62		33.57	
Fully assisted	143.34		119.89		111.45		86.97		76.91	
65 and older	202.67		174.25		167.02		151.50		136.25	
D.V.A.	164.07		140.65		135.38		116.74		106.03	
Municipal/provincial welfare	130.21		109.48		103.56		86.11		77.80	
Overall	149.20		126.43		120.21		104.45		94.10	
- Average Cost Per Claim										
. Service										
Medical	$20.03		$18.24		$16.67		$15.65		$14.93	
Dental	152.10		139.27		137.12		129.76		118.94	
Optometric	18.63		17.59		16.78		15.69		14.46	
Chiropractic	13.04		13.73		13.53		13.27		12.64	
Osteopathic	10.20		10.11		10.08		9.41		9.48	
Chiropody	6.50		7.33		7.35		7.27		7.02	
Physiotherapy	41.96		37.63		34.57		-		-	
Overall	19.77		18.13		16.61		15.57		14.87	
. District Office										
Hamilton	$18.83		$17.45		$15.86		$15.01		$14.47	
Kingston	19.67		18.34		16.79		15.95		15.40	
London	19.38		17.69		16.13		15.52		14.83	
Mississauga	18.32		16.68		15.35		14.26		13.64	
Oshawa	18.20		16.66		15.33		14.27		13.42	
Ottawa	20.98		19.23		17.77		16.52		15.37	
Sudbury	18.56		17.13		15.61		14.56		13.98	
Thunder Bay	19.39		17.53		16.07		15.18		14.52	
Toronto	23.12		21.14		19.40		18.08		16.82	
Windsor	-		-		-		14.49		13.92	
Overall	19.77		18.13		16.61		15.57		14.87	

4. Claim Payments - Month of Service

The differential between month of payment and month of service data results from the lag between the date on which a service is rendered and date payment is made.

The trends in fee-for-service payments and per capita costs for the period 1976/77 to 1980/81 are as follows:

FEE-FOR-SERVICE PAYMENT AND PER CAPITA COST TRENDS

	% Increase (Decrease)					
	Average		1980/81		1979/80	
Service Type	Payment	PCC	Payment	PCC	Payment	PCC
Medical	12.3	11.6	13.0	12.2	12.2	11.4
Dental	6.1	5.4	14.6	12.5	3.4	3.7
Optometric	13.5	13.0	12.9	11.9	10.1	9.7
Chiropractic	13.3	12.3	14.4	13.5	11.0	10.0
Osteopathic	(2.5)	-	(5.3)	-	(4.1)	-
Chiropody	6.8	6.4	9.1	10.8	2.2	-
Physiotherapy	-	-	17.8	16.8	50.4	48.5
Overall	12.5	11.9	13.1	12.3	12.3	11.5

	% Increase (Decrease)			
	1978/79		1977/78	
	Payment	PCC	Payment	PCC
Medical	12.2	12.7	11.8	10.4
Dental	14.9	14.9	(7.0)	(7.8)
Optometric	17.1	17.6	14.0	12.8
Chiropractic	12.6	13.1	15.2	13.7
Osteopathic	4.3	-	(5.3)	-
Chiropody	5.0	5.7	11.2	9.4
Physiotherapy	-	-	-	-
Overall	12.9	13.4	11.8	10.4

HISTORICAL COMPARISON OF OHIP OPERATIONS FISCALS 1976/77 TO 1980/81 (Cont'd)

4. Claim Payments-Month of Service Fee-For-Service	Fiscal 1980/81		Fiscal 1979/80		Fiscal 1978/79		Fiscal 1977/78		Fiscal 1976/77	
Payments	$1,268,984,003		$1,122,091,089		$999,078,535		$884,659,578		$791,412,272	
- Payment Distribution										
. Service										
Medical	$1,194,891,354	(94.2%)	$1,057,110,265	(94.2%)	$941,810,646	(94.3%)	$839,305,338	(94.9%)	$750,914,368	(94.9%)
Dental	5,398,327	(0.4%)	4,709,185	(0.4%)	4,553,321	(0.5%)	3,961,892	(0.4%)	4,257,955	(0.5%)
Optometric	21,669,039	(1.7%)	19,192,548	(1.7%)	17,424,891	(1.7%)	14,878,849	(1.7%)	13,048,144	(1.7%)
Chiropractic	33,070,695	(2.6%)	28,917,207	(2.6%)	26,044,763	(2.6%)	23,127,252	(2.6%)	20,078,026	(2.5%)
Osteopathic	407,975	(-)	430,723	(-)	449,086	(-)	430,440	(0.1%)	454,742	(0.1%)
Chiropody	3,460,496	(0.3%)	3,170,762	(0.3%)	3,102,646	(0.3%)	2,955,807	(0.3%)	2,659,037	(0.3%)
Physiotherapy	10,086,117	(0.8%)	8,560,399	(0.8%)	5,693,182	(0.6%)	-	-	-	-
. Category										
Group	$ 729,917,989	(57.5%)	$ 655,150,273	(58.4%)	$588,255,013	(58.9%)	$520,707,777	(58.9%)	$471,801,707	(59.6%)
Full pay	172,433,455	(13.6%)	152,633,026	(13.6%)	141,246,627	(14.2%)	135,691,592	(15.3%)	123,878,666	(15.6%)
Partially assisted	263,240	(-)	185,396	(-)	178,747	(-)	303,554	(-)	164,259	(-)
Fully assisted	59,657,197	(4.7%)	49,573,909	(4.4%)	40,391,033	(4.0%)	30,764,439	(3.5%)	24,950,640	(3.2%)
65 and older	237,615,844	(18.7%)	203,361,287	(18.1%)	174,158,519	(17.4%)	150,083,281	(17.0%)	129,605,125	(16.4%)
D.V.A.	6,099,050	(0.5%)	5,725,189	(0.5%)	5,069,424	(0.5%)	4,415,772	(0.5%)	3,676,278	(0.5%)
Municipal/prov. welfare	62,997,228	(5.0%)	55,462,009	(5.0%)	49,779,172	(5.0%)	42,693,163	(4.8%)	37,335,597	(4.7%)
. District Office										
Hamilton	$ 205,366,929	(16.2%)	$ 183,404,644	(16.3%)	$165,761,694	(16.6%)	$147,087,856	(16.6%)	$132,392,594	(16.7%)
Kingston	48,898,823	(3.8%)	43,761,632	(3.9%)	38,906,503	(3.9%)	34,978,239	(4.0%)	31,046,597	(3.9%)
London	161,211,391	(12.7%)	141,832,290	(12.6%)	125,635,776	(12.6%)	91,247,044	(10.3%)	72,859,166	(9.2%)
Mississauga	195,604,196	(15.4%)	169,296,880	(15.1%)	148,613,227	(14.9%)	129,689,355	(14.7%)	112,693,132	(14.3%)
Oshawa	169,606,286	(13.4%)	148,655,469	(13.3%)	131,256,671	(13.1%)	116,194,435	(13.1%)	80,589,022	(10.2%)
Ottawa	116,782,169	(9.2%)	104,452,416	(9.3%)	92,662,181	(9.3%)	80,583,308	(9.1%)	71,426,652	(9.0%)
Sudbury	61,926,816	(4.9%)	55,062,656	(4.9%)	49,568,288	(5.0%)	44,196,457	(5.0%)	39,854,662	(5.0%)
Thunder Bay	24,885,603	(2.0%)	22,638,376	(2.0%)	20,568,258	(2.0%)	19,237,520	(2.2%)	17,553,689	(2.2%)
Toronto	284,701,790	(22.4%)	252,986,726	(22.6%)	226,105,937	(22.6%)	200,778,370	(22.7%)	203,952,425	(25.8%)
Windsor	-	-	-	-	-	-	20,666,994	(2.3%)	29,044,333	(3.7%)

HISTORICAL COMPARISON OF OHIP OPERATIONS FISCALS 1976/77 TO 1980/81 (Cont'd)

4. Claim Payments-Month of Service Fee-For-Service	Fiscal 1980/81	Fiscal 1979/80	Fiscal 1978/79	Fiscal 1977/78	Fiscal 1976/77
- Average Per Capita Cost					
. Service					
Medical	$139.91	$124.71	$111.95	$ 99.37	$ 90.02
Dental	0.63	0.56	0.54	0.47	0.51
Optometric	2.54	2.27	2.07	1.76	1.56
Chiropractic	3.87	3.41	3.10	2.74	2.41
Osteopathic	0.05	0.05	0.05	0.05	0.05
Chiropody	0.41	0.37	0.37	0.35	0.32
Physiotherapy	1.18	1.01	0.68	-	-
Overall	148.59	132.38	118.76	104.74	94.87
. Category					
Group	$135.51	$121.40	$109.00	$ 96.46	$ 87.48
Full pay	166.54	145.48	131.00	115.34	105.09
Partially assisted	33.75	28.97	51.07	49.76	17.66
Fully assisted	143.72	126.95	111.52	87.65	79.46
65 and older	202.36	182.93	165.86	152.56	138.07
D.V.A.	162.21	147.94	133.41	118.07	108.45
Municipal/provincial welfare	130.18	114.78	102.78	86.55	78.73
Overall	148.59	132.38	118.76	104.74	94.87